Providing affordable housing and tackling disadvantage

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How community housing providers add value in addressing poverty and disadvantage

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The NSW Federation of Housing Associations

Our Mission
The Federation's mission is to support the development of a non-profit rental housing sector that compares to any around the world and makes a difference to the lives of lower income and disadvantaged households across the state.

Resources Bank

The NSW Federation of Housing Associations office is located on land traditionally owned by the Gadigal Clan of the Eora Nation (see Statement of Apology).

Follow us on Facebook

Neighbourhood and Estates Knowledge Hub

Industry Development Strategy

Tools for Success - encouraging women living in social housing to take up a career in non-traditional trades (30 October 2014)

A trade apprenticeship is a pathway to a flexible, high-paying career. Traditionally trades jobs have been taken up by men, with women accounting for just 2% of those working in non-traditional trades. Tools for Success is a one-year demonstration project to encourage women living in social housing to move into non-traditional trades. The scholarships are available for eligible women. Read the newsletter and access the application form.

Anti-Poverty Week 2014 (21st September 2014)

Taking part in housing and poverty available here.

Training Administrator position available (18th September 2014)

Training Administrator (Maternity Leave) at NSW Federation of Housing Associations.

Download: Position Description

For further information contact 92817144 or email training@communityhousing.org.au

Housing Matters - September 2014 issue (18th September 2014)

The latest issue of Housing Matters is now available.

Inquiry into social tenancy management (11th September 2014)

The Federation prepared a submission to the Public Accounts Committee's Inquiry into social housing management. Download a copy of the submission here.

Shared Home Ownership (21 August 2014)

More information

Anti-Poverty Week (21 August 2014)

www.communityhousing.org.au
Delivering
Managing tenancies and properties

Growing
Building new homes
Expanding into diverse service areas

Supporting
People
Places and communities

Community anchor
Partnerships
People

- Providing people with homes
- Keeping people in their home
People (housing+) services

- Digital inclusion
- Financial inclusion
- Employment
- Education and training
- Health and wellbeing
- Community cohesion
- And many more ....
Places and communities

- Neighbourhood intensive tenancy management
- Neighbourhood renewal
Community anchors & partnerships

Sphere of Influence

GOVERNMENT
- National Affordable Housing Agreement
- Coastal Sydney Regional Homelessness Committee
- Housing Pathways Advisory Council
- Federal (Housing Minister's Social Housing Reform Council
- Housing & Mental Health District Implementation & Coordinating Committee
- Government
- Local Government Engagement Strategy Executed

COMMUNITY
- Newtown Neighbourhood Centre
- Social Enterprises Sydney
- Family Drug Support
- Property Construction & Development

SUPPORT
- Homelessness NSW
- Sydney Homeless Connect
- PowerHousing
- CEO Sleepout
- Big Issue Street Soccer
- Sydney Homeless Connect
- Newleaf & Bonnyrigg Management
- Australasian Housing Institute
- NSW Federation of Housing Associations
- Institute of Public Administration Australia
- Australian Institute of Company Directors
- Mental Health Council Australia
- Urban Taskforce

CONFERENCES & PRESENTATIONS
- Going Home Staying Home Submission Lodged
- Homelessness NSW
- City of Sydney Street Court

INDUSTRY EVENTS
- PowerHousing Australia
- Shelter NSW
- Housing Industry Association

BOARDs, COMMITTEES & MEMBERSHIPS
- Australian Federation of Housing Associations
- Councils of Australian Housing
- National Housing Federation
- Australian Institute of Company Directors
- Mental Health Council Australia
- Urban Taskforce

Informing Australia's housing and urban futures
Adding value

**Mission Australia**

**Resolve program**

**Cost benefit to society**

- **Investment from Government:** $720,000 over 2 years
- **Overall outcome:**
  - $1 saves $13.50

**Quantified benefits**

- **To participants**
  - Improved mental health and savings in hospital admissions, police interventions, court and prison time
  - Savings to Government: $24 million over 3 years
  - Reduced homelessness, reductions in crisis accommodation needs, reduced need for public housing
  - Savings to Government: $9.5 million over 3 years
  - Increased capacity to self-help
  - Savings to Government: $9.5 million over 3 years

- **To other tenants**
  - Ability for other tenants to maintain tenancies
  - Savings to Government: $9.5 million over 3 years

- **To housing manager**
  - Increased time focusing on core business
  - Savings to Government: $9.5 million over 3 years
  - Reducing lost income to business
  - Savings to Government: $9.5 million over 3 years

**Intangible benefits**

- **To participants**
  - Greater sense of control over own life
  - Increased self-confidence, self-help and health maintenance
  - Improved ability to sustain employment, education, training
  - Improved relationships with friends, children and associates
  - Reduced suicide and attempted suicide

- **To participants’ family**
  - Families with children kept together
  - Reduced disruption to schooling
  - Reduced exposure of children to homelessness
  - Reduced disruption to families (in cases)

- **To other tenants**
  - Reduced tension and disruption to other tenants
  - Ability for other tenants to maintain tenancies

- **To housing managers**
  - Reduced stress associated with dealing with mental health episodes
  - Reduced staff turnover

- **To health and community services providers**
  - Reduced stress and staff turnover
  - Better targeting and co-ordination of health and other care services
  - Reduced escalation of issues to crisis
  - Reduced demand on homelessness services

**Points about the methodology**

- Community Housing Provider managers’ interviews were conducted with housing managers from 4Hills, Brisbane Housing Company, CoatesLobby (Hastings and Caloundra), who were managing 27 participants in the RESOLVE Program at the time of the study.
- Health service providers interviews were conducted with Understory, New North Mental Health Service, Sunshine Coast Mental Health Service (Sunshine Coast and Sunshine Coast Mental Health Service (Queensland Health)).

The overall costs and benefits of the RESOLVE program were based on the assumption that the RESOLVE program ran at full capacity for 5 years, i.e., that 365 people were assisted over a 5-year period.
Changing people’s lives

89%

Overall satisfaction rate

Source: Average 2012/13 Tenant Satisfaction Surveys NSW Federation Housing Associations
Changing people’s lives

75%

Quality of life improved since moving into community housing

Source: 2012 National Social Housing Survey 2012
Changing people’s lives

“I have been provided with secure, affordable housing in an area, which has led me to gain part-time work [and] has given me and my partner an opportunity to participate in society and take care of our health as we get older”.

“CHP has given me a secure roof over my head”

“Affordable rent which has helped my family immensely since I make minimum income”

“I am near transport, shops and doctors so it is very convenient for me”

“I am no longer moving from place to place”