

The NDIA and Homelessness

National Homelessness
Conference

Dr Gerry Naughtin
Strategic Advisor, Mental Health

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Delivered by the
National Disability
Insurance Agency

Key Messages

- Significant social policy initiative for people with disabilities that was not designed with focus on homelessness
- Some innovative initiatives targeted at improving Scheme responsiveness to marginal housing and homelessness but more needs to be done
- NDIA want to work with homelessness services and our partner agencies in addressing these issues
- Emerging work on complexity and participant pathways will address a number of the issues

Where are we up to?



NDIS roll out

Quarter 3, 2017–18 Report

31 MARCH 2018

More than 162,000 Australians are benefiting from the NDIS

151,970 people

have received individualised plans, helping them change their lives by accessing the supports and services they need to live more independently and engage with their community.

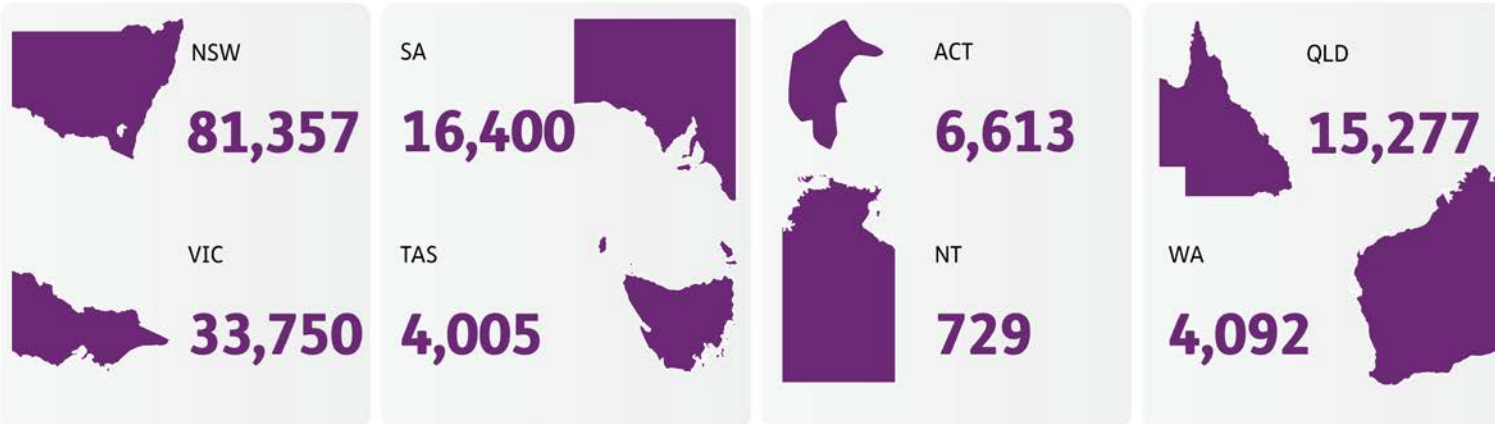
\$15b

has been committed for participant support to date.

10,253 children

have been referred through the NDIS Early Childhood Early Intervention (ECEI) approach to access supports.

Plan approvals including ECEI by State and Territory



Psychosocial disability likely to be disability type most associated with homelessness



All figures as at 31 March 2018

- Across all States/Territories **27,899** people are active participants with a psychosocial disability (**15.0%**)
- **14,189** are active participants with a primary psychosocial disability (51%)
- 13,710 are active participants with a secondary psychosocial disability (49%)

Key Findings National Consultations: Needs of people with psychosocial disabilities



Effective engagement
for people who are
isolated



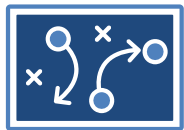
Clear understanding of
eligibility & access
requirements



Relationships built on
trust with consistent
contacts



Assistance to coordinate
multiple service systems



Flexible supports, given
episodic nature of
disability



Specialist staff who
understand psychosocial
disability



Tailored language to
psychosocial disability



Recovery-focused
monitoring and
outcomes

Improving Scheme experience



- Agency completed major review of the participant pathway
- A number of the issues raised today in regard to participants who are homeless, also apply to other participants
- Minister currently considering recommendations from NDIA for changes to participant pathway experience which will address some of concerns raised today
- One element of these changes is a stronger focus on assertive outreach
- Announcements about these changes will be released shortly
- NDIA want to work with homelessness services in building Scheme policy and practice on homelessness

Resources on psychosocial disability and NDIS



Resources



- *reimagine.today* helps adults under 65 years of age living with a mental health condition to better understand the National Disability Insurance Scheme (NDIS) and what supports and services it can offer:
www.reimagine.today
- NDIA communication and resources on psychosocial disability and the NDIS: www.ndis.gov.au/psychosocial/products.html
 - Access snapshots available
 - Communiques from the National Mental Health Sector Reference Group