

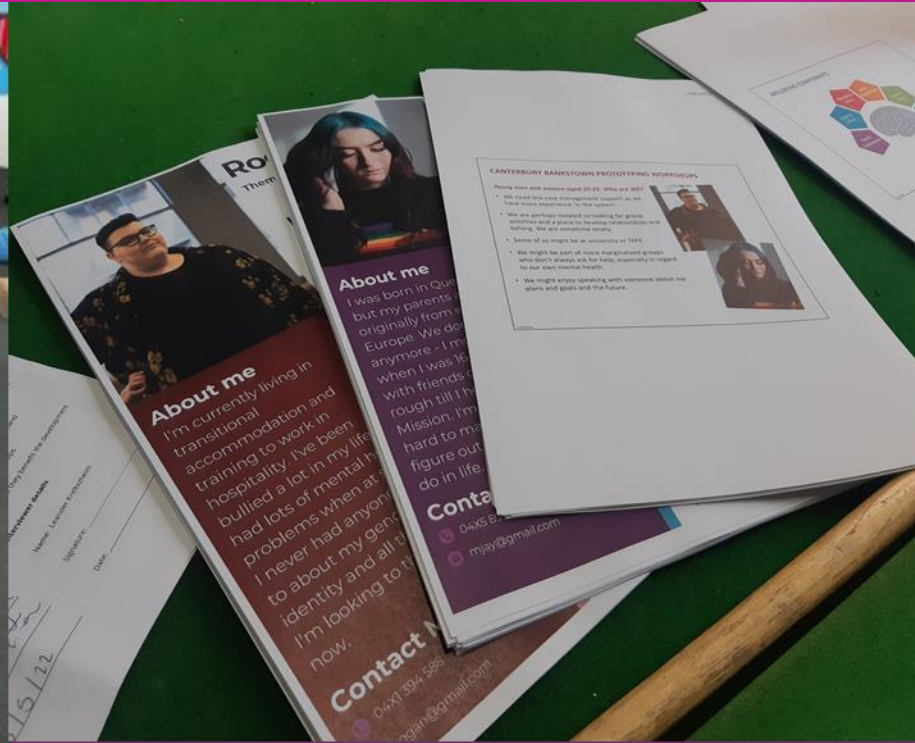
NATIONAL HOMELESSNESS CONFERENCE 2022

Jointly convened by



MAJOR CONCURRENT SESSION

MC3 The lived experience on not having a home



Leander Kreltszheim and Haja Suma

9 August 2022





Lived experience is more than a 'nice to have' – if we want to ensure that our services and other solutions work, we need to give a voice to those people who are using them.



Designing with people with lived experience of homelessness is not just about the end output or outcome – the journey is just as important as the destination.



Participatory methods that partner with people with lived experience often take a greater investment of time, money and heart. (But it's worth it.)