

**MAJOR CONCURRENT SESSION**

# **MC1 Homeless in regional Australia**



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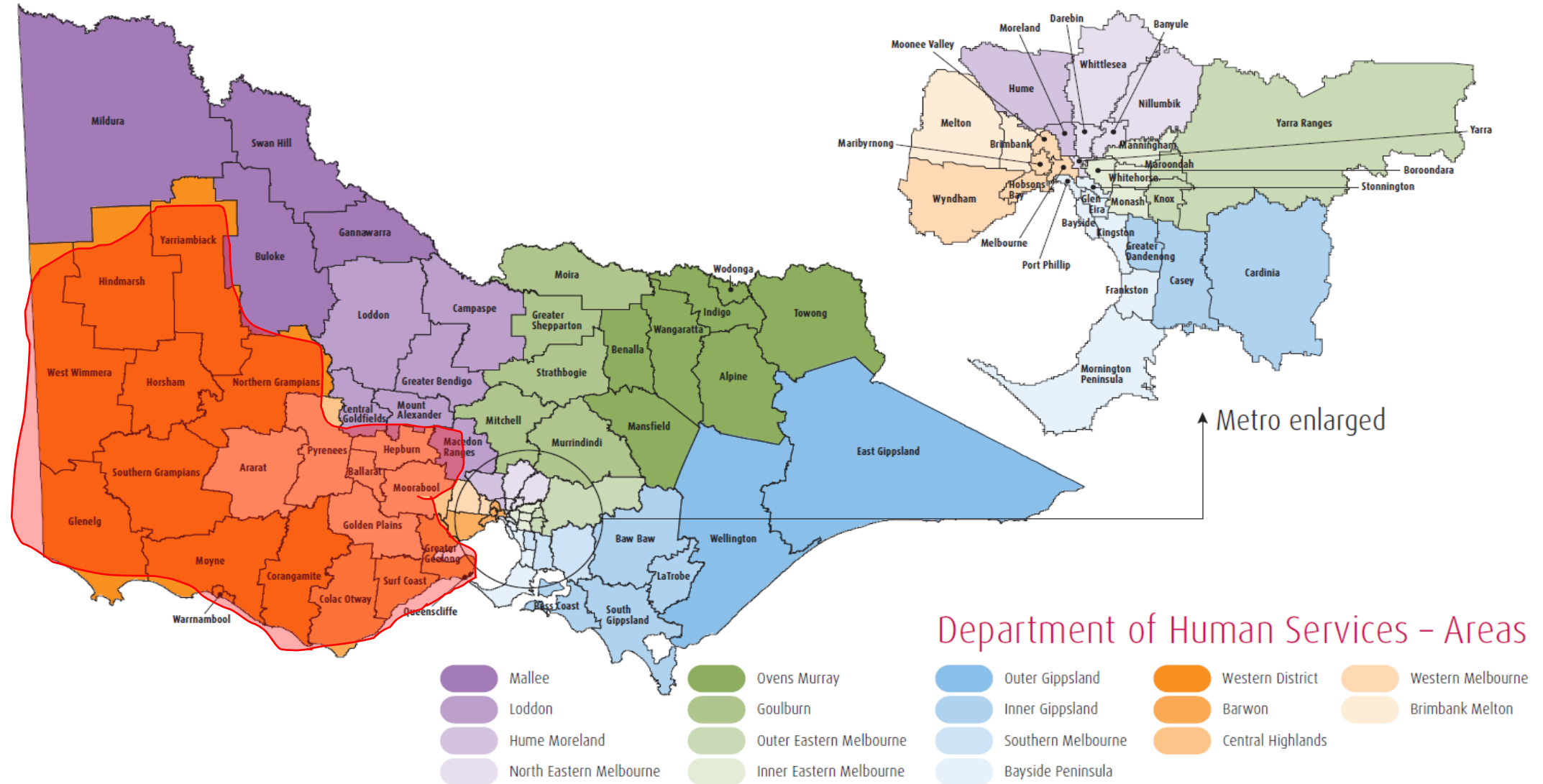
## Homelessness In Regional Victoria

# Funded Homelessness Programs Delivered – Ballarat / Wimmera (Western Victoria)

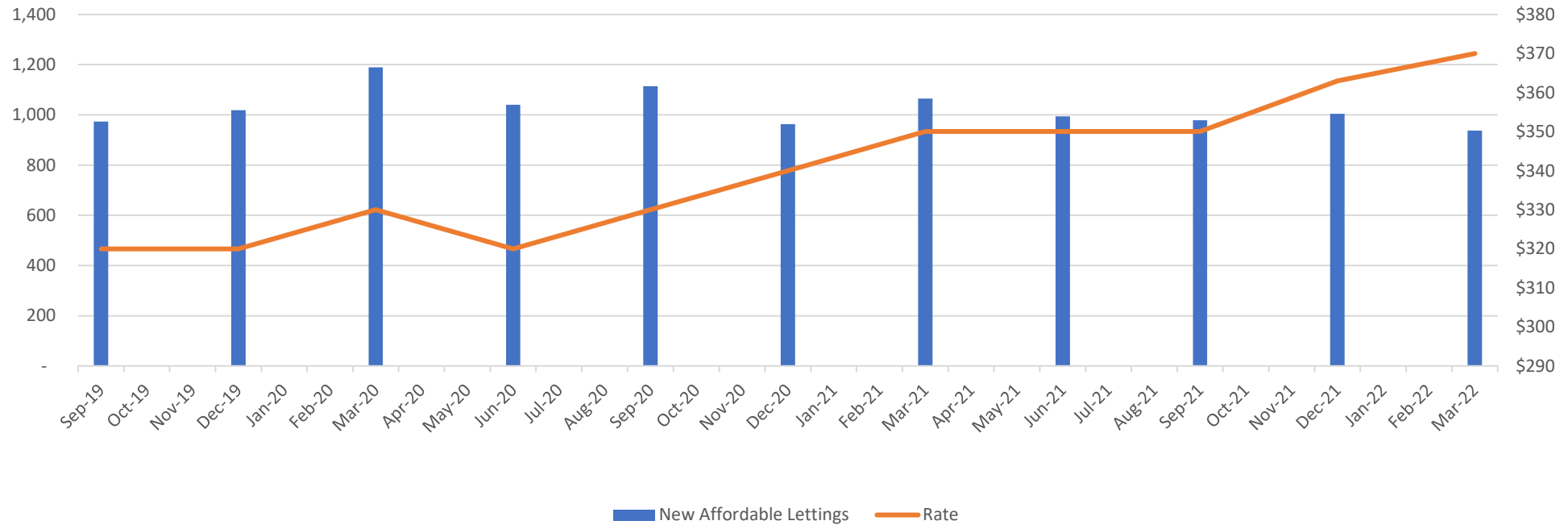
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- Street 2 Home Ballarat (S2H) - Assertive Outreach and Supportive Housing Teams
- Initial Assessment & Planning (IAP) – Homelessness Entry Point (Services Central Highlands and the Wimmera)
- Crisis & Family Support, A Place to Call Home (APTCH) & Supporting families at Risk (SFAR)
- Private Rental Assistance Program (PRAP) and PRAP + Programs
- Homelessness 2 Home (H2H)
- Homes 4 Families (H4F)
- Prison Exits
- Housing Ready
- Court Services Victoria (CSV)
- Principle Strategic Advisor – Homelessness
- Children's Resource Coordinator (CRC)
- Tenancy Plus

## Victoria – Department of Human Services – Local Government Areas (LGAs)

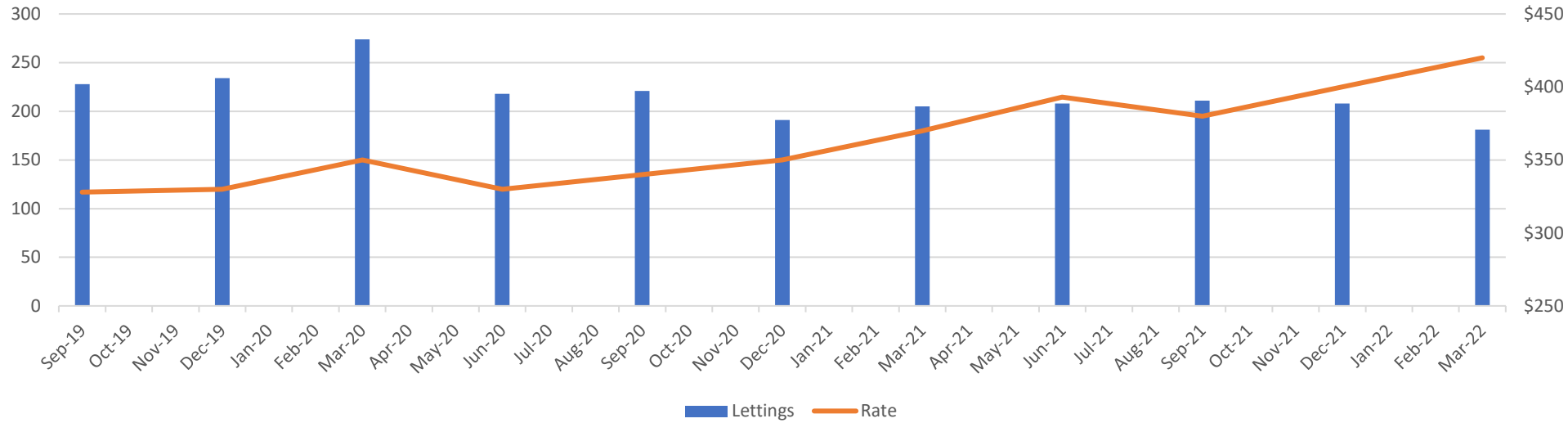


New Lettings and Average Rent Ballarat Sep-19 to Mar-22



Housing Affordability Ballarat			Source: DFFH Rental Report Jun 2022								
	Sep-19	Dec-19	Mar-20	Jun-20	Sep-20	Dec-20	Mar-21	Jun-21	Sep-21	Dec-21	Mar-22
New Affordable Lettings	973	1,019	1,189	1,040	1,114	963	1,065	994	979	1,004	937
Rate	\$320	\$320	\$330	\$320	\$330	\$340	\$350	\$350	\$350	\$363	\$370

New Lettings and Average Rent Warrnambool Sept-19 to Mar-22



Warrnambool	Sep-19	Dec-19	Mar-20	Jun-20	Sep-20	Dec-20	Mar-21	Jun-21	Sep-21	Dec-21	Mar-22
Lettings	228	234	274	218	221	191	205	208	211	208	181
Rate	\$328	\$330	\$350	\$330	\$340	\$350	\$370	\$393	\$380	\$400	\$420

# Homelessness 2Home



**Homelessness 2 Home (H2H) provided 1,845 households with access to stable medium /long-term housing and support packages to people experiencing homelessness who were residing in emergency accommodation due to the coronavirus (COVID-19) pandemic prior to 6 December 2020. A Victorian State Government Initiative.**

# ALLOCATIONS



- **Uniting was one of 11 providers delivering the 1,845 packages of support.**
- **Uniting were allocated 74 packages to deliver in Regional Victoria forming a consortium with Catholic Care delivering the program across Central Highlands, Wimmera and South West.**

## Long Term Goals - Consumer identified - (H2H)

Employment &  
Education

Address Mental  
health/A&oD

Live a fulfilling  
life

Stable housing /  
Sustain  
Tenancies

Complete  
Community  
Correction Order

Obtain Income

Raising family /  
Family  
Renunciation

Obtain drivers  
licence/car

Health/fitness

# Homelessness 2 Home - What did we learn?

Collaboration

Government  
Response

Successful  
Outcomes

Housing First  
Model – Really  
Works!

Community  
Service Sector  
Response

H2H in regional-  
Very Successful  
Victoria



## Consumer Feedback

- “I now have stable housing. Since I’ve moved in here, I’ve been able to get myself a job and I am able to live not just survive”
- “I finally got to experience independence. I finally got to tell my Mum “Hey look I made it I got a house”

A collection of 3D house models of various sizes and shapes, mostly in shades of gray and white, arranged on a light-colored surface. One house, located towards the right side of the cluster, is highlighted in a vibrant red color. The houses are simple geometric shapes with gabled roofs, casting soft shadows on the surface below them.

# Street 2 Home (Ballarat) Peer Support Worker

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- **Emotional Support**
- **Community Connection**
- **Establishing a home**
- **Developing Consumer skills**

**HARC – Street 2 Home**  
**We value lived experience.**  
**Consumer partnerships at Uniting describes the way consumers and employees work together as equals to improve service planning, design, delivery, monitoring and evaluation.**

**It's everyone's human right to have meaningful say in the services that impact on them.**

**Homelessness Advocacy and Reference Committee (HARC) – Street 2 Home**  
**Innovation in Service Delivery and Addressing Homelessness in Regional Victoria**

- HARC was a project Street 2 Home developed in honour of a client that worked with Street 2 Home, who sadly passed away after securing and establishing her long-term housing. Street 2 Home identified that clients experience loneliness and lack purposeful and meaningful engagement, following securing long-term housing.
- HARC is a reference committee operated by 10 current and previous clients of the Street 2 Home Program at Uniting Ballarat.
- HARC engages the Consumer voice.
- HARC provides homelessness focused and initiated consultation.
- Consumer Partners are remunerated.
- Consumer express feelings.

## HARC purpose:



Provides a voice for clients and enable a client perspective in Street 2 Home's service delivery.



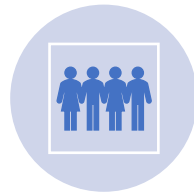
Build's effective relationships and work collaboratively with other Committee members, Peer Support Workers and Uniting staff across the organisation.



Explores services and community engagement opportunities/groups that may be of interest to Street 2 Home clients



Contributes to internal and external working groups, focus groups and committees, as required



Identifies opportunities and developed advocacy strategies and representation in the homelessness space

“I feel that HARC has provided a space for our consumers to have a real voice on the issues big and small. I also feel that HARC is an extraordinary opportunity to give a real sense of purpose to all of our members. At this early stage the buy in is amazing and the enthusiasm infectious.”

Jeremey Gunning – Street 2 Home Peer Support worker, and HARC facilitator



## Art Group (Community Engagement) – Uniting, Street 2 Home

- Street 2 Home clients identified feeling a disconnect from their community, loneliness, boredom, and isolation once securing housing. It was evident that this was largely impacting our client's ability to recover from their experiences of homelessness, and ultimately, put their housing at risk.
- How the Street 2 Home Art group supports
- The propose

**“You need friendship, its important.  
I’m trying to get out more, so I’m not lonely and  
bored in my house. I am part of an Art Group,  
which has been great to do something creative  
but also to be with other people.  
I’d say happiness is starting to take over now,  
instead of trauma and sadness.” –  
Art Group and HARC member, Beck**



# Uniting, Street 2 Home Art Group

**"For me the purpose of the Art Group is to provide a safe place for participants to come together, a place where they are connected, have purpose and know they matter. The participants share their experiences which provides an opportunity to build positive friendships. The informal debriefing and mentoring is incredible and supported in a non-clinical setting. My intention each week is for every participant to feel seen and heard. The art is almost secondary yet provides an incredible and inspiring vehicle for participants to engage in mindful activity. It really is an honour to facilitate this group."** Angelina Perovic: Art Group Facilitator and Street 2 Home Mental Health Worker.

