



National Housing
Conference 2022

Enabling landlords to better support vulnerable tenants

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Shifting community perceptions of homelessness and mental ill health: the impact of COVID-19 in supporting sustainable housing pathways

Presenters: Haley Bowman, Specialist Housing Worker, Wellways Australia
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The private rental experience during Covid-19 for Doorway participants

- › Doorway Program – high fidelity Housing First program
 - › Pathways to Home – assertive outreach program
 - › External factors that influenced our experience
 - › Increased awareness of housing instability and homelessness and mental health experiences
 - › The market:
 - › Increase in supply, decrease in demand
 - › Changes in RTA
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The private rental experience during Covid-19 for Doorway participants

- › Landlords wanted to support community outcomes
- › Barriers to accessing the private rental market began to shift
 - › Application processes
 - › Rent and lease negotiations

Data set: 24-month period 2020 - 2022

Doorway:

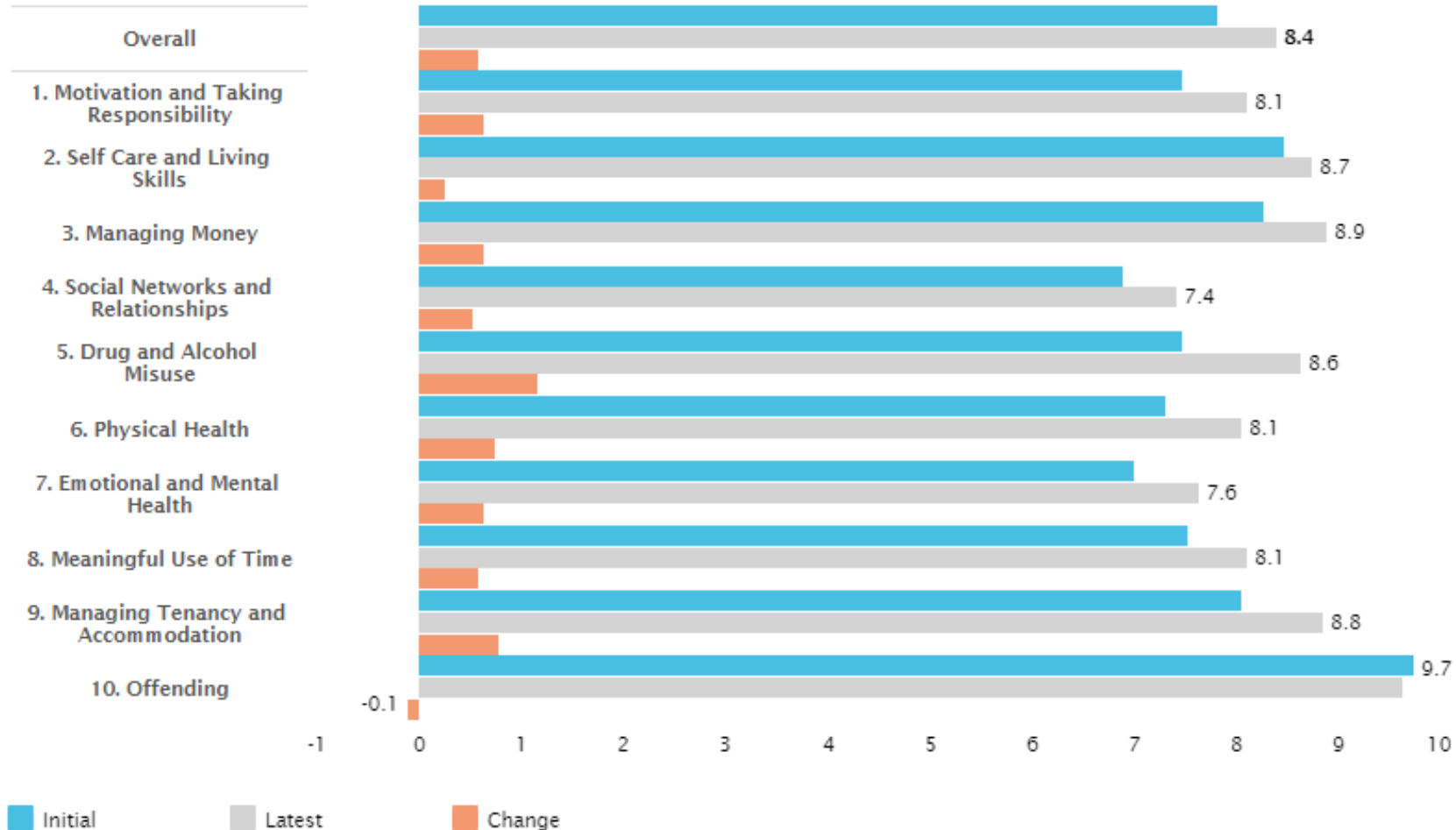
- › Housed 36 people in private rental
- › Currently working with 14 Real Estate Agents
- › 75 REA's across the life of the program
- › Private landlords

Pathways:

- › 5 participants housed in private rental
 - › Over 37 collaborative relationships across the region
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Homelessness Outcomes Star 2020 - 2022

Overall Change



Strengths in our community:

“A community is like a ship; everyone ought to be prepared to take the helm”

Henrik Ibsen

- › Effective partnerships
 - › Government agencies
 - › Health and community agencies
 - › Community members



Sustaining private rental as a housing pathway beyond the covid-19 response

- › High-fidelity Housing First and recovery programs
 - › Housing and recovery worker supporting tenancy literacy and management
 - › The voice of lived experience
 - › 95% prefer private homes in the community
 - › Choice and control equates to sustainability
 - › Private rental market meets this need
 - › Political will – both Federal and State
 - › Landlords and agents
 - › Post-housing support
 - › Incentives for landlords
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Contacts for further information:

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We will be located in the Exhibition Hall throughout
the conference

