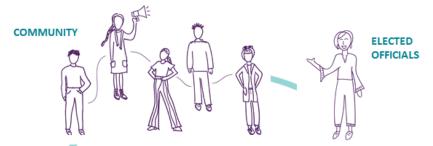


Major Concurrent 6: Housing systems and structural change

Jennifer Michelmore







LOCAL GOVERNMENT

DEVELOPERS &

CAPITAL

We need to collectively champion step-change ambitions, navigate the changing urban identity of communities, and focus on creating great places for generations to come

> Are we change ready?

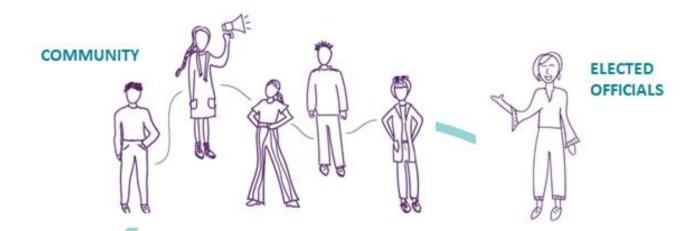








Fostering community understanding, knowledge (and ultimately) support for quality growth and housing diversity is critical to achieving sustainable and equitable cities



North Star FUTURE Urban Change Literacy **Ambition** Based on the ADKAR **LEAP** Model of individual change process

TODAY

Awareness & understanding of growth & drivers

Ownership of the need for urban consolidation, increased density

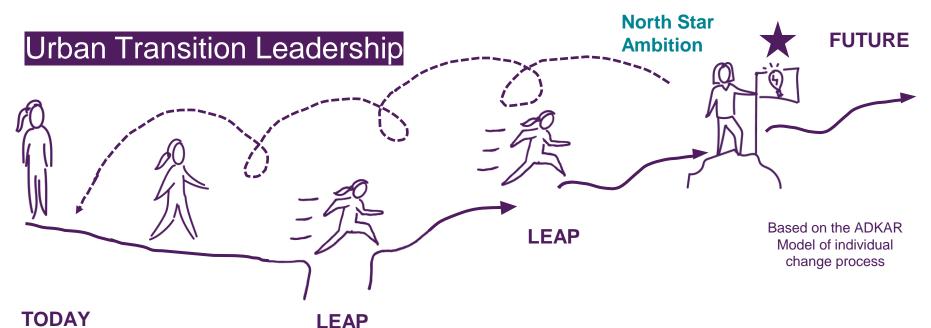
& housing diversity

LEAP

Knowledge of challenges and benefits of consolidation & key components of great outcomes Ability to be part of solution formation as informed & future conscious citizens

Capacity to navigate change

City wide & project specific



TODAY

Awareness & understanding of growth & drivers

Ownership of the need for urban consolidation, increased density

& housing diversity

Knowledge of challenges and benefits of consolidation & key components of great outcomes

Ability to be part of solution formation as informed & future conscious citizens Capacity to navigate change

City wide & project specific





An evidence-based research approach to identifying community and organisation preparedness for transformational urban change and housing diversity

Urban Change Readiness Index

Overview

Domains & indicators

Urban change

literacy

Awareness

Sentiment

Knowledge

Place (re) attachment

Level of place attachment

Future place alignment

System actors'

capacity

& capability

Citizenship

Community capacity

Confidence in actors

Methodology

Data is gathered through a 30 minute online self-paced survey, tailored to LGA context

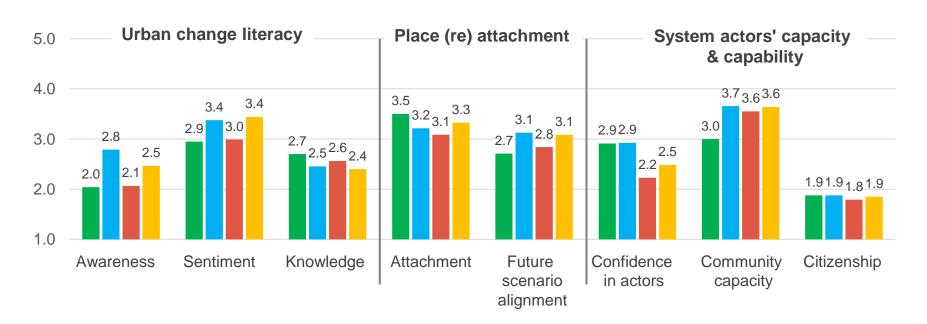
Distributed to a recruited & incentivised representative sample of 150+ community

Data translated into an Index outcome & insights report

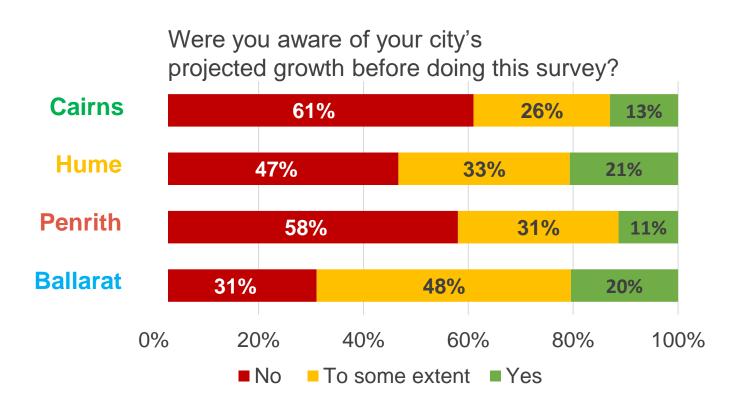
Urban Change Readiness Index Output



780 residents across 4 growing LGAs



Lack of awareness



Feelings towards change



Fearful & angry 15.5% 10.7 % 16 %

8.3%



Anxious
48 %
33.3%
40 %
34.1%



Excited & confident 36 % 51 %

36 % 43.2 % Cairns

Hume Penrith

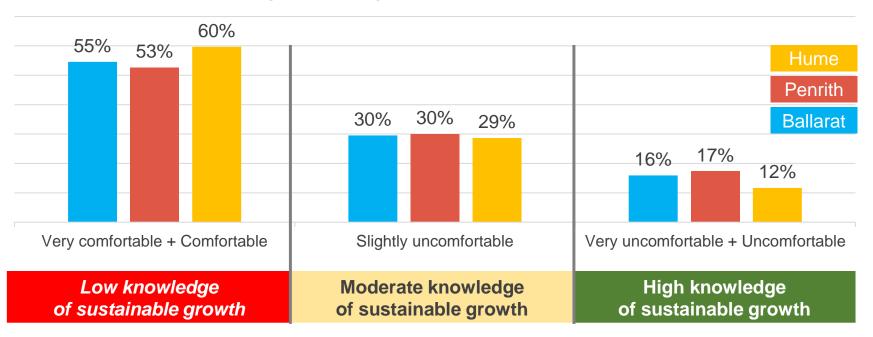
Ballarat

Understand whole-of-community benefits



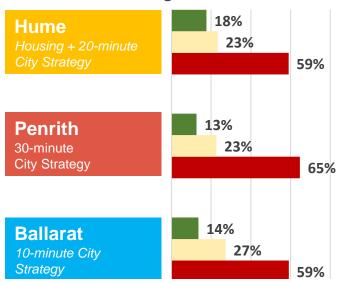
Limited mandate for consolidation

Are you comfortable with managing population growth via mostly detached housing on the edge of the city?

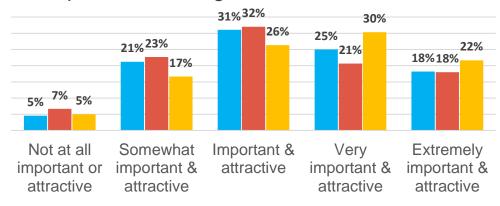


Endorse foundation strategies, once they know about them

Are you aware of the foundation strategies?



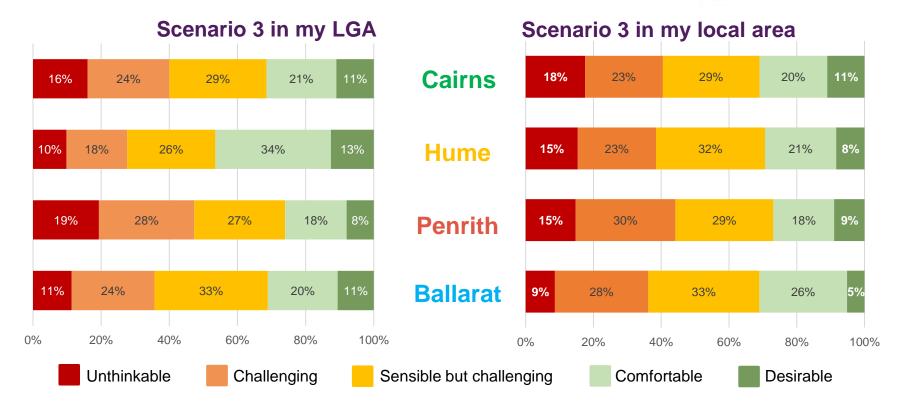
How important and attractive are the concepts in the strategies?



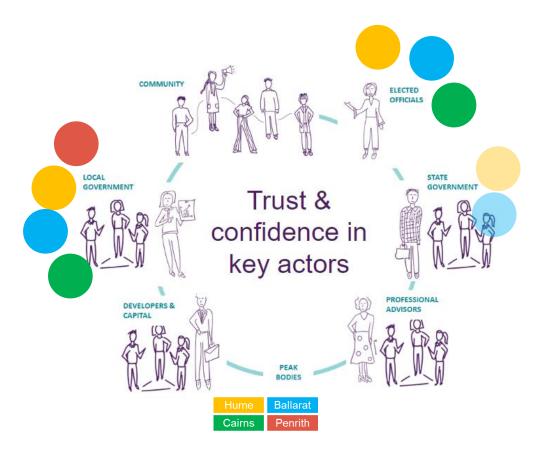
Higher density around major nodes

Change scenarios are 'sensible but challenging'



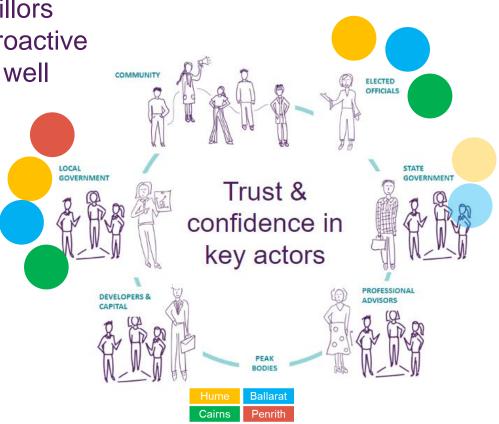


Trust in local leadership

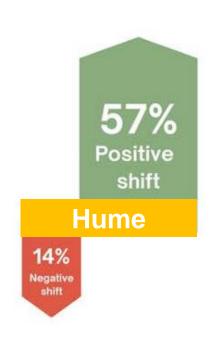


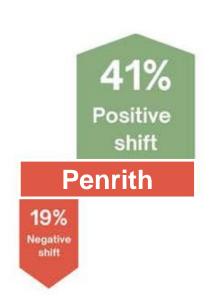
Trust in local leadership...

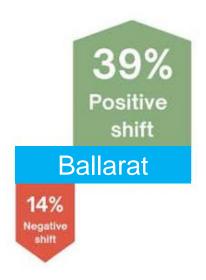
but 47% of LGA staff & Councillors do not feel equipped to lead proactive conversations on how to grow well



Education shifts sentiment







Shifting readiness



Capacity to navigate change

Part of solutions formation & advocacy

Knowledge of 'jobs to be done'

Understand challenges & opportunities

Understand mandate for change

Aware of change

No change awareness

How might we ..

TODAY





Growing Well in Cairns

Community Education & Councillor Training Program

Bespoke education resource set and training program to help shape generative conversations on urban change

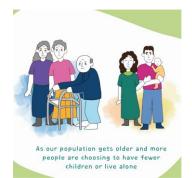








And are walkable and well-connected by public transport.





and recreation centres, increasing

opportunities for social connection and



community and provide the foundations of a city's economic and social life.



Imagine you had a local community who were supportive of quality growth, urban consolidation and housing diversity... What could be possible?

