

Australian Homelessness Conference 2024

Gathering Momentum

POCKET PROGRAM

13-14 August 2024
Adelaide Convention Centre



Convened by:



Government Host Partner:



**Government of
South Australia**

Pocket Program Sponsor:



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Thank you to the following organisations for their generous support of the Australian Homelessness Conference 2024.

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About the Australian Housing and Urban Research Institute (AHURI)

AHURI is the only national independent research organisation dedicated exclusively to housing, homelessness, cities and urban research. This research supports the decision making of governments, industry and community and stimulates broader public debate.

AHURI's in-house consulting team AHURI Professional Services provides customised research solutions and consultancy for clients across government, private and community sectors.

Find out more at [**ahuri.edu.au/services**](http://ahuri.edu.au/services)



WELCOME TO THE AUSTRALIAN HOMELESSNESS CONFERENCE



Australia's homelessness sector has re-emerged from the pandemic in a very different shape, with causes for both celebration and frustration.

Celebration is for a gathering of momentum toward better systems for Australians, as states and territories continue to embed and build on momentous pandemic interventions.

But frustration also, as the homelessness sector battles to serve the increasing flow of people squeezed by chronic housing undersupply and unaffordability and escalating cost of living.

The program for the next two days has been carefully curated to provide content that is both informative and inspiring for a determined and purposeful sector.

We are grateful to our conference Program Advisory Committee, and to the Lived Experience and Aboriginal and Torres Strait Islander working groups who helped shape the 2024 program. We have actively encouraged the inclusion of speakers who bring a lived experience perspective, and people with identified lived experience will be speaking in around half of our 2024 conference sessions.

Use this pocket program, (or the conference portal) to navigate your way through the program. All sessions at the 2024 Australian Homelessness Conference will be recorded and made available via the conference portal in the coming days so you can catch up on any sessions you miss.

The Australian Homelessness Conference is a gathering of people with a shared passion: to end homelessness.

Welcome and thank you for being part of this amazing network.



Dr Michael Fotheringham
Managing Director,
Australian Housing and
Urban Research Institute

*We acknowledge the
Traditional Custodians
of the land on which the
Adelaide Convention
Centre now stands. We
pay our respects to Elders
past and present and
recognise their enduring
contribution to the culture
and spirit of the land.*



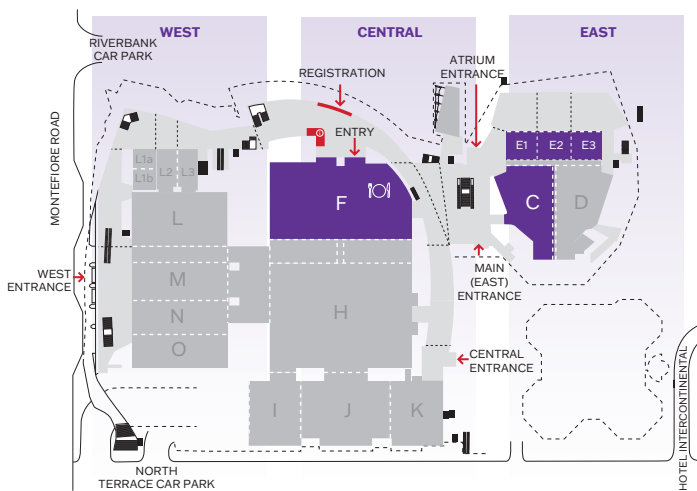
VENUE MAPS

GROUND LEVEL

Hall C – Plenary Room.

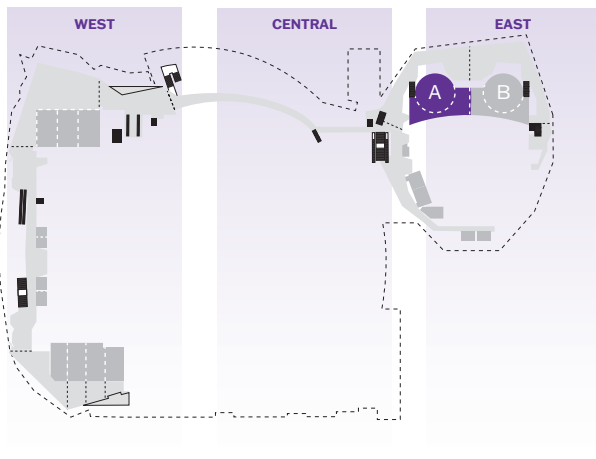
Rooms E1, 2 & 3 – Concurrent sessions.

Hall F – Exhibition space and all meal breaks.



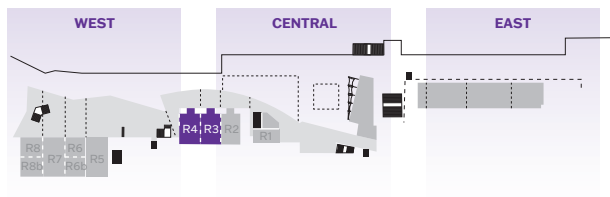
LEVEL 1

Hall A – Entry from level 1.



LOWER LEVEL

Riverbank Rooms – breakout rooms for Concurrent sessions.



CONFERENCE PORTAL

To accompany this program, make sure you sign into the Conference Portal. To access the portal, please refer to the email you will have received from Australian Homelenssess Conference (info@event-email.io) with a link and log in details.

OR

1. Scan the below QR code to open the portal (also printed on the back of your badge).



2. In the login panel, enter the email address or mobile number you registered with, and you will be sent a one-time password via email or SMS (you will be offered both options). If you have any trouble with the portal, visit the Information Desk outside the exhibition precinct.

During the Australian Homelessness Conference there may be filming, photography or audio recording of delegates. These recordings and photographs may be used by AHURI and host partner/sponsor in publications, newsletters and websites after the event. If you have any concerns regarding this, or do not wish your image or voice to be re-produced in any way, please see AHURI staff at the Information Desk.

INFORMATION DESK

The Information Desk is located in Foyer F by the Exhibition Precinct and open during the following times:

Monday 12 August

2.30pm–5.00pm

Tuesday 13 August

7.30am–5.00pm

Wednesday 14 August

7.30am–5.30pm

CONNECT WITH US

#GatheringMomentum

 **@AHURI.AUS**

 **@AHURI_Research**

 **Australian Housing and Urban Research Institute (AHURI)**



SINCE 1919, WE'VE RESPONDED TO THE NEEDS OF THE COMMUNITY.

Our dedicated team of over **1,000** employees and volunteers deliver services across metropolitan and regional South Australia to more than **12,500** people.

Together, we seek to improve lives through **aged care**, **housing** and **community services**.

UNITING SA

unitingsa.com.au



NETWORKING ACTIVITIES

WELCOME RECEPTION

Tuesday 13 August, 5.00pm–6.30pm

Exhibition Precinct, Adelaide Convention Centre

The Australian Homelessness Conference launch with drinks and canapes in the Exhibition Precinct at the Adelaide Convention Centre on Tuesday 13 August. Network with colleagues and visit the exhibitors.

BEYOND BANK NETWORKING BREAKFAST

Wednesday 14 August, 6.30am–8.30am

Foyer E, Adelaide Convention Centre

The Beyond Bank Networking Breakfast offers delegates the opportunity to forge or cement new connections, while enjoying a beautiful sunrise overlooking the Torrens River.

Sponsored by:

Beyond Bank
AUSTRALIA





UNITING SA

**THOSE WITHOUT A HOME,
SHOULD NEVER BE WITHOUT HOPE.**

UnitingSA's Winter Appeal provides hope to those experiencing homelessness in the form of food, warm clothes and a safe place to sleep.

HOPE *Sweet* **HOPE**

Donate at unitingsa.com.au

PROGRAM – TUESDAY 13 AUGUST, 2024

7.30am **Registration opens**

9.00am **Welcome to the Conference**

Hall C

Welcome to Country by Auntie Rosalind Coleman

Welcome by Dr Michael Fotheringham

Ministerial address, the Hon Katrine Hildyard MP

9.35am **Plenary 1: Echoes across the Pacific –
in conversation with Jemine Bryon**

SPONSORED BY:



Hall C

This session will look at lessons the Housing and Urban Development department (USA) has learned about funding and financing homelessness responses in the US context; the integration of lived experience perspectives into decision-making; disaster recovery approaches to rehousing people following natural disasters – and how these approaches are being adapted to rehouse people experiencing rough sleeping; and the alignment of health and housing resources to address and prevent homelessness.

10.30am **Morning Tea – Exhibition Precinct**

11.00am **MC1: Effective and innovative responses to domestic
and family violence-related homelessness**

**MAJOR
CONCURRENT
SESSIONS**

Hall A

Domestic and family violence (DFV) is a key driver of homelessness for women, children and young people, and numbers are increasing. This session will focus on effective and innovative responses to addressing homelessness for victim survivors of DFV.

11.00am

**MAJOR
CONCURRENT
SESSIONS**

MC2 Providing meaningful responses when there is no housing

Hall C

In the face of a persistent and dire housing crisis, how do services meaningfully support people experiencing homelessness when access to accommodation is severely limited? This session will explore learnings that can be replicated, and failings to avoid.

MC3 Evaluation for impact

Rooms E1 & E2

The importance of robust assessments of homelessness policies and programs provides evidence to inform better homelessness policy and programs. This session will showcase a range of approaches to evidence the outcomes and impacts of homelessness interventions to understand what works and for whom and how this information can be used to end homelessness.

12.30pm

Lunch – Exhibition Precinct

1.30pm

Plenary 2: Closing the gap – priorities and reforms for housing and homelessness

SPONSORED BY:



Hall C

With surging numbers of Aboriginal and Torres Strait Islander people experiencing homelessness, this session explores specific homelessness service options that give voice to their experience of homelessness and reveals a self-determined approach towards ending homelessness in the Aboriginal and Torres Strait Islander community.

3.00pm

Afternoon Tea – Exhibition Precinct

PROGRAM – TUESDAY 13 AUGUST, 2024

3.30pm

**CONCURRENT
SESSIONS**

C1 Place based collaborations and solutions

Room E1

Place based collaborations are an important mechanism by which to address homelessness and drive reform within the homelessness system. Place based approaches can also be designed to meet the needs of specific cohorts, such as women and children experiencing homelessness and the LGBTQI+ community. This session looks at how organisations and government can work together for best impact.

C2 Shaping services and research with lived experience involvement and peer work

Riverbank Rooms 3 & 4

This session will share the lessons learned from involving people who have experienced homelessness in shaping policy and service delivery. It will also discuss the important role of peer workers in shaping policy.

C3 Aboriginal led practice

Hall C

This session highlights the importance of Aboriginal-led homelessness responses. Aboriginal led responses recognise the transformative power of community building and are grounded in cultural learnings to deliver compassionate and culturally safe practices that ensure Aboriginal and Torres Strait Islander people's unique needs are met in a respectful space and manner.

3.30pm

**CONCURRENT
SESSIONS**

C4 How private rental is being accessed and sustained

Room E3

Programs to transition people from emergency accommodation and refuges often rely on the private rental market. This session considers private rental subsidy and support schemes for people facing insecure housing outcomes but who do have some capacity to support themselves in private rental housing.

C5 Better homelessness responses for under-served groups

Room E2

Every day, Australia's homelessness services face the harsh reality of trying to assist people in the context of few if any housing options and highly constrained supports that are appropriate to their situations. This session explores solutions that: support unaccompanied children; assist women to move from incarceration to community living; and help people without residency status in Australia.

C6 Think Local

Hall A

An increasing number of local governments have been finding their place in homelessness response efforts and advocacy to other levels of government. This panel discussion will consider what exactly can and should local government contribute toward our country's efforts to end homelessness?

5.00pm

**Welcome Reception – Exhibition Precinct,
Adelaide Convention Centre**

PROGRAM – WEDNESDAY 14 AUGUST, 2024

6.30am **Beyond Bank Networking Breakfast**
Foyer E, Adelaide Convention Centre

Sponsored by:

Beyond Bank
AUSTRALIA

7.30am **Registration opens**

9.00am **Welcome to Day 2**
Hall C
Welcome to day 2

9.15am **Plenary 3: Working together to end homelessness – away and at home**

SPONSORED BY:



Hall C

The phrase 'Ending homelessness' is increasingly used in Australia and has been widely adopted internationally. However, we need clear definitions and a real understanding on how to deliver it. Featuring international perspectives, this session explores how we can create systemic change to make homelessness rare, brief, and non-recurring.

10.45am **Morning Tea – Exhibition Precinct**

11.15am

**MAJOR
CONCURRENT
SESSIONS**

MC4 Commissioning and funding services to deliver the best outcomes

Rooms E1 & E2

This session explores commissioning strategies that build on the strengths and resources of service providers, specialists, lived experts, communities, governments, and the many collaborative partners who contribute to the health and wellbeing of people facing homelessness.

MC5 Cultural right to mobility

Hall A

This session explores the concept of mobility and approaches to support mobility in a contemporary context. It will offer firsthand insights and tangible solutions, derived from on-the-ground experiences, to cultivate a community-driven approach to homelessness that respects cultural values and effectively addresses housing challenges.

MC6 Embedding Lived Experience in policy – challenges and opportunities

Hall C

The session explores what has been learnt from including people with lived experience in policy and program design. The session will discuss how organisations can embrace people with lived experience to work with them and to drive improved outcomes for people experiencing homelessness.

12.45pm

Lunch – Exhibition Precinct

PROGRAM – WEDNESDAY 14 AUGUST, 2024

1.45pm

**CONCURRENT
SESSIONS**

C7 Overcoming barriers to accessing health services

Riverbank Rooms 3 & 4

People experiencing homelessness have higher rates of emergency department presentation and hospital admission. This session explores evidence that improving access to healthcare through outreach programs, delivering vaccines in trusted community places, and protecting this vulnerable population from weather-related illness reduces Emergency Department presentations and improves health outcomes.

C8: Designing housing for women and children fleeing domestic and family violence

Room E1

This session explores how to build the best models of housing for people escaping domestic and family violence. Rather than the traditional shared house environment, this session will discuss use of the core and cluster model and a new innovative model providing flexibility to services and users.

C9 Reducing homelessness following institutional exits

Room E2

People leaving institutions and institutional care have disproportionately high rates of homelessness. This session focusses on learnings from programs aimed at preventing people from cycling back into homelessness, including the importance of cross agency and collaborative governance.

2.00pm

**CONCURRENT
SESSIONS**

C10 Practical examples of lived experience at work

Hall C

The inclusion of lived experience voices and expertise is still nascent in the Australian homelessness sector and policy. This session shares practical examples of how the voices of people with lived experience of homelessness can be included and how their voices enrich service delivery and planning.

C11 Rowing in the same direction – optimising partnerships

Hall A

Support programs working in partnership are important to alleviating homelessness, particularly when they are targeted in specific locations. This session shares the lessons learned from four initiatives to suggest what worked and did not work, and how these lessons can inform the development of similar models in other regions.

C12 Intervening early to prevent homelessness

Room E3

Providing support at the right time can prevent and reduce homelessness by reducing risk factors, lowering barriers to maintaining housing, increasing the speed of obtaining accommodation, and alleviating pressure on the homelessness service system. This session looks at system level strategies to reduce the number of people falling into homelessness.

PROGRAM – WEDNESDAY 14 AUGUST, 2024

3.15pm **Afternoon Tea – Exhibition Precinct**

3.45pm **Plenary 4: Where to from here for the Australian homelessness system**

Hall C

A panel of leaders in homelessness across Australia will reflect on 'what's next' for the Australian homelessness system, and discuss key priorities moving forward

5.00pm **Conference Close**

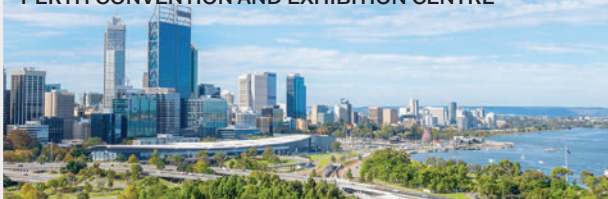
SAVE THE DATE

AHURi

National Housing Conference 2025

14 – 16 OCTOBER 2025

PERTH CONVENTION AND EXHIBITION CENTRE



Homelessness resources at your fingertips

If you've got questions about policy, overall trends or best practice, chances are we've asked them too.

Visit the AHURI website today to access a wealth of resources – all freely available.



- **Research:** The AHURI website holds nearly 25 years of quality, peer-reviewed AHURI research on homelessness, housing and cities.
- **Explainer briefs:** key issues unpacked in plain language.
- **On Demand:** recordings of past conference sessions and webinars on a range of topics.

AHURi

The AHURI logo features the word "AHURi" in a bold, sans-serif font, with a red curved line arching over the letters "i". The background of the entire page is a faded, grayscale photograph of a group of people standing with their backs to the camera, arms around each other's shoulders, suggesting a sense of community and support.

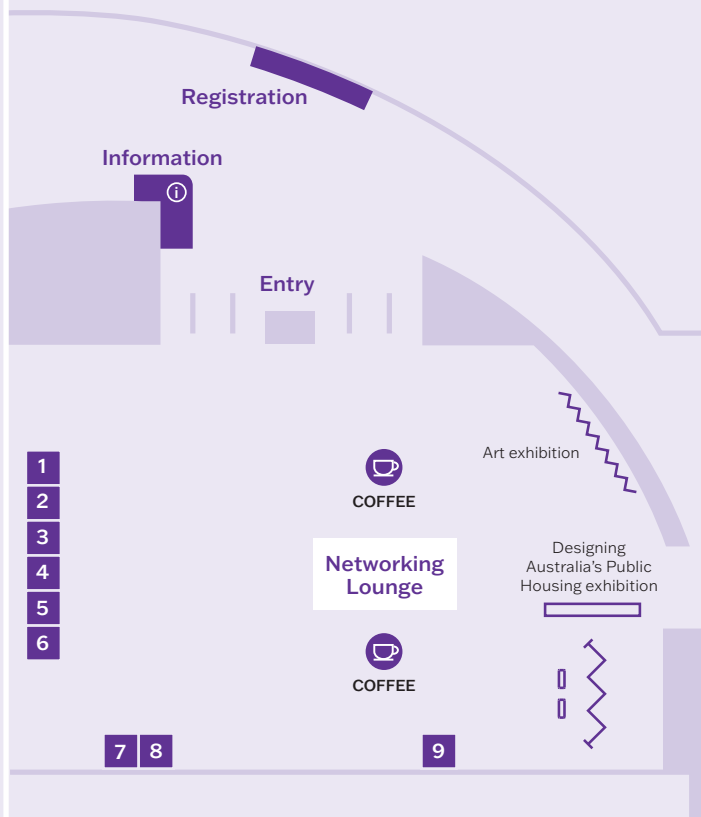
EXHIBITION

The Exhibition Precinct in Hall F will be open Tuesday 13 August 9am–6.30pm and Wednesday 14 August 9am–4.00pm.

The Exhibition Precinct is the hub of activity at the Australian Homelessness Conference, hosting exhibitors showcasing a range of diverse products, services and programs. The Precinct hosts all the daily catering breaks and is your base for networking with fellow delegates. There will also be an art exhibition with art from artists with lived experience as well as an exhibition showcasing the innovative history of Australian public housing design.

Organisation	Booth number
AHURI (including AHURI Professional Services)	9
Australian Housing Institute	3
Australian Institute of Health and Welfare	4
Good 360	2
Home Time Campaign	5
Q Shelter	7
Tenancy Skills Institute	1
Territories Stolen Generations Redress Scheme	8
Uniting Communities	6

EXHIBITION PRECINCT FLOOR PLAN



Australian Homelessness Conference 2024

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www.aushomelessconf.org.au

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 Australian Housing and Urban Research Institute (AHURI)