

NATIONAL HOMELESSNESS CONFERENCE 2022 8-10 AUGUST

POCKET PROGRAM

Jointly convened by



CONFERENCE PARTNERS

Thank you to the following organisations for their generous support of the National Homelessness Conference 2022.

NATIONAL HOMELESSNESS CONFERENCE 2022

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CONCURRENT SESSION SPONSORS



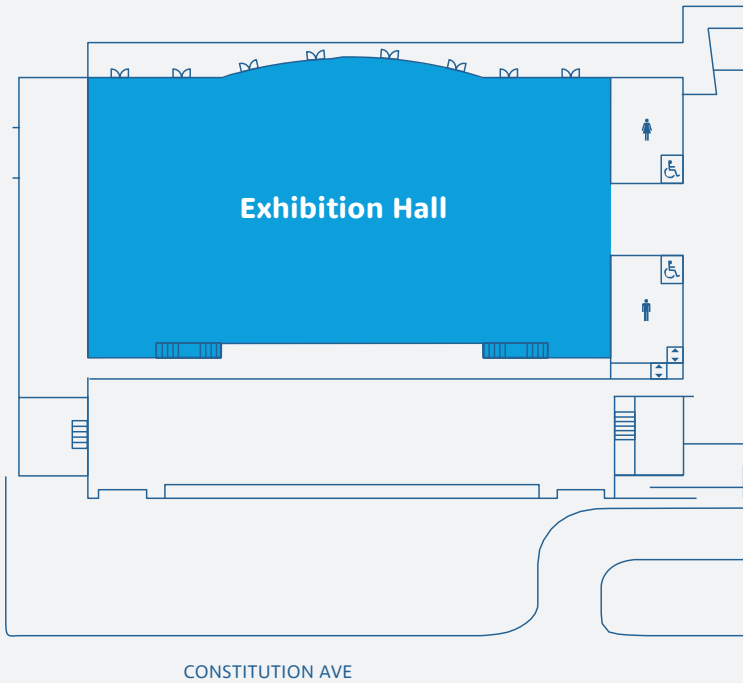
CONFERENCE BREAKFAST PARTNER



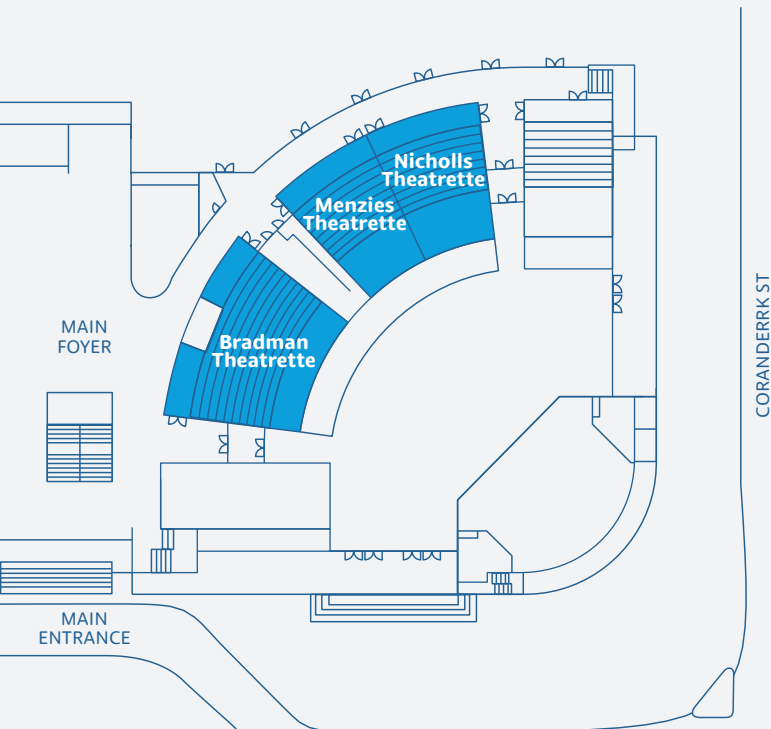
PLENARY SESSION SPONSOR



VENUE MAP
GROUND FLOOR

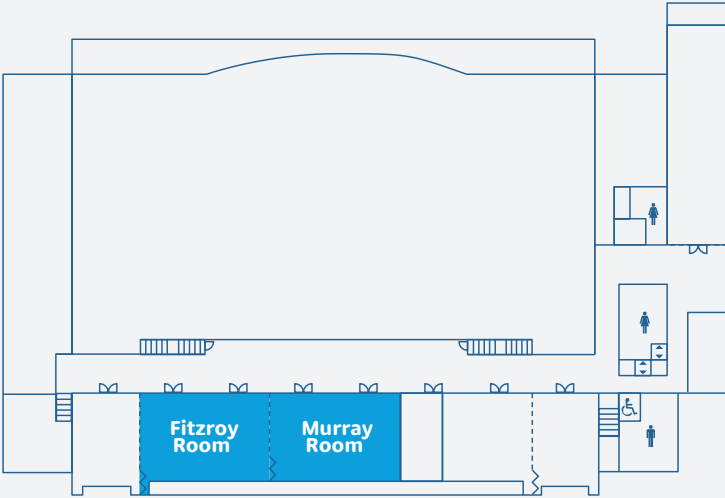


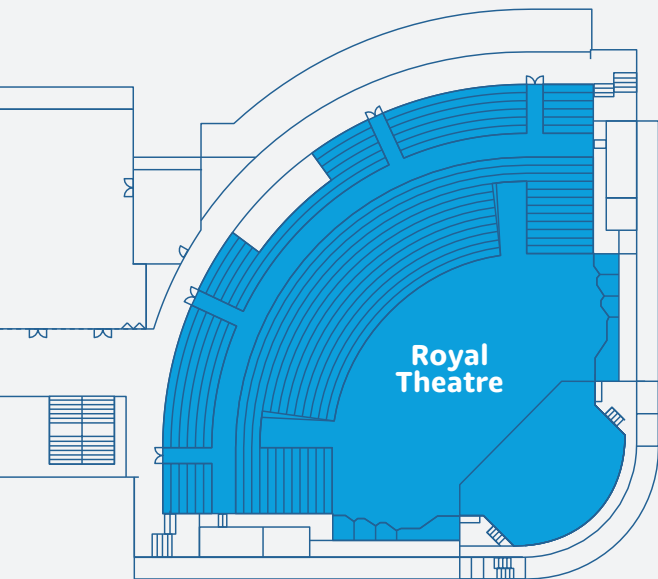
National Convention Centre Canberra
31 Constitution Avenue, Canberra ACT 2601



VENUE MAP

FIRST FLOOR







We're here to help
with housing and
homelessness

www.dcj.nsw.gov.au/housing.html

SAVE THE DATES!

Join us in Brisbane for the next

National Housing Conference

Brisbane Convention and Exhibition Centre
10–12 October 2023



**National Housing
Conference 2023**

INTRODUCTION TO THE NATIONAL HOMELESSNESS CONFERENCE PROGRAM

After two and a half tumultuous years as the country has faced the pandemic, a series of natural disasters, and now serious cost of living pressures, there are many repercussions for the homeless, or those at risk of homelessness across the country, who were vulnerable even before these major societal shocks.

This year's conference program will examine the impacts of these big external issues, but also the myriad of challenges being faced by service providers on the ground daily. Importantly, with a change of government at the federal level for the first time in nearly 10 years, there is a great opportunity for systemic reform in the way our policy makers at all levels support those experiencing, or at risk of homelessness.

Across five plenary sessions, the program will cover:

- How COVID-19 homelessness policy responses can inform a national strategy
- The opportunities to better support Indigenous Australians facing homelessness
- The impact of climate induced natural disasters on the homeless
- Learnings from Scotland – a country with a national plan to end homelessness
- Public awareness – lessons from a national homelessness campaign

As well, the conference concurrent sessions will allow for in-depth coverage of issues being faced by homeless service providers including workforce capacity, homelessness in regional Australia, implementation of Housing First, embedding lived experience voices in homeless responses, child protection and many more.

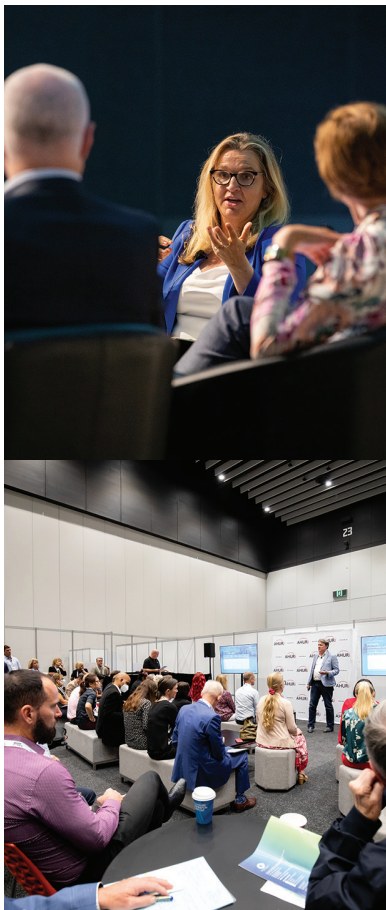
This Pocket Program outlines all sessions across the 3 days and is supported by the Conference App – which provides further descriptions of sessions and biographies of all speakers.

A number of sessions will be recorded, so you will be able to view additional sessions after this week's event in Canberra.

CONNECT WITH US!

#HomelessnessConf2022

-  @AHURI_Research
-  facebook.com/AHURI.AUS
-  Australian Housing and Urban Research Institute



A background image showing several people at a conference. In the foreground, a woman with glasses and a lanyard is smiling. Next to her, the back of a person's head with curly hair is visible. To the right, another woman with a lanyard is smiling. In the background, a man wearing a blue surgical mask and a green high-visibility vest is partially visible.

Information Desk

The Information Desk will be located on the **ground floor foyer** and open during the following times:

Monday 8 August 1.30–5.15pm

Tuesday 9 August 8.30am–4.00pm

Wednesday 10 August 8.30am–1.30pm

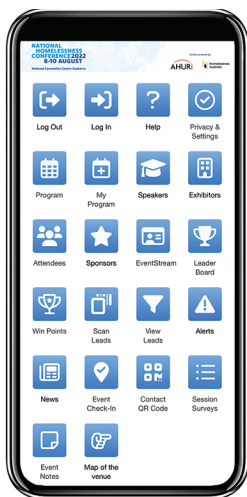
Photography and recording

During the National Homelessness Conference there may be filming, photographing or audio recording of delegates. These recordings and photographs may be used by the Conference Organising Group in publications, newsletters and websites after the event.

If you have any concerns regarding this, or do not wish your image or voice to be re-produced in any way, please see staff at the Information Desk located on the ground floor foyer.

Download the National Homelessness Conference 2022 app

To accompany this program, make sure you download the EventsAIR Conference app.



- Search for *The Event App by EventsAir* in the App Store or Google Play and download the app.
- Open the app on your device and input the event code *nathome22* to open the conference app.
- Login using the email address and password/pin sent to you in the pre-conference email. If you can't find it, enter your email and click on *Reset Password*.
- Open the *ATTENDEE APP* icon and select your privacy settings.

If you have any trouble with the app, visit the Information Desk located on the ground floor foyer.



EventStream Engage

We are excited to include EventStream Engage in the attendee app where you can post comments, share photos and engage with other attendees.

You are also able to earn points to put you in the running to win a grand prize of a full conference registration for the next National Homelessness Conference, and other prizes.

There are three icons within the attendee app:



EventStream



Leader Board



Win Points

- **EventStream:** post comments and photos here, it works in the same way as other social media. You can engage with other attendees, post your own comments and photos or comment on other attendee's posts. Virtual attendees are also able to use this platform. Don't forget to include #HomelessnessConf2022 when posting.
- **Leader Board:** The leader board shows everybody's position and score.
- **Win points:** This will open on a screen that summarises your overall score and how many goals you have achieved.

The opening view displays the following information:

- **Points Earned**
- **Goals Achieved**
 - ▶ Displayed in the top right hand side of the screen is Goals, which shows all available Goals.
 - ▶ In this view you can see an overview of all currently available goals and click on the right arrow to learn more.
 - ▶ If Goals are completed, a green check mark will be visible on the overview screen as well.
- **Leader Board Ranking**
- **Top Ten Attendees**
(based on points earned in Engage)
- **Scan Now Bar**
(used to scan QR codes to earn Goals)



AHURI Professional Services. **Experts in delivering customised research solutions.**

AHURI's team of housing and urban research professionals are the experts in delivering customised research solutions for clients across government, private and community sectors.

With a 20-year track record of delivering independent and rigorous evidence, AHURI offers a range of services to support your policy, organisation or program development and we pride ourselves of providing bespoke solutions based on your needs. These include:

- New research
- Strategy development
- Program evaluation
- Evidence review
- Resource development
- Expert advice

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Visit the
AHURI Booth
(#10) in the
Exhibition
Precinct

To learn more contact

Tom Alves, Head of Department

0417 244 623

tom.alves@ahuri.edu.au

AHURI
PROFESSIONAL SERVICES

NETWORKING ACTIVITIES

DAY 1

MONDAY 8 AUGUST, 6.00–8.00PM

Community Housing Limited Welcome Reception

National Museum of Australia

The National Homelessness Conference will launch with a cocktail function in the National Museum of Australia. Network with colleagues and visit the Great Southern Land Exhibition.

Transfers by bus are provided from the Convention Centre to the National Museum of Australia and back to the Convention Centre and select hotels. If you did not book a space on the bus during registration, please see staff at the Information Desk on the ground floor foyer.



Sponsored by:

COMMUNITY HOUSING LTD
GROUP OF COMPANIES



DAY 3

WEDNESDAY 10 AUGUST, 6.30–8.00AM

Beyond Bank Networking Breakfast: In Conversation with Senator David Pocock and Max Chandler-Mather MP

National Arboretum

The Beyond Bank Networking Breakfast offers delegates the opportunity to join two key members of parliament in conversation, discussing how they hope to influence the delivery of meaningful affordable housing and homelessness reform in this term of parliament.

Beyond Bank
AUSTRALIA

Sponsored by:



DAY 1 PROGRAM

MONDAY 8 AUGUST

1.30–2.45pm	Registrations open
3.00–3.30pm	Welcome to the Conference Royal Theatre Welcome to Country <i>Aunty Serena Williams, Ngunnawal Elder</i> Ministerial Address VIRTUAL <i>The Hon Julie Collins MP, Minister for Housing and Minister for Homelessness</i>
3.30–5.00pm PLENARY SESSION	Plenary Session 1: Are COVID responses the building blocks for a national plan to end homelessness? Royal Theatre VIRTUAL When COVID-19 arrived in Australia, governments responded rapidly, with new and existing partnerships between governments, not-for-profit sectors and private industry, reducing homelessness and financially improving the situations of vulnerable Australians. Can these impressive approaches forged during the pandemic form the basis for the development of a national plan to end homelessness?  Sponsored by:
5.30–5.50pm	Buses to the Welcome Function
6.00–8.00pm SOCIAL EVENT	Community Housing Limited Welcome Reception National Museum Australia Includes access to Great Southern Land exhibition.  Sponsored by:



Go to the conference app
to view session speakers.

8.00–8.45am **Registrations open**

9.00–9.05am **Welcome to Day 2**
Royal Theatre **VIRTUAL**

9.05–10.30am **Plenary Session 2: Ending homelessness for Indigenous Australians**
PLENARY SESSION
Royal Theatre **VIRTUAL**

Hearing directly from a panel of Indigenous leaders, this session will examine the pathways forward to reduce Indigenous homelessness, including overcrowding, and what lessons can be learned from the excellent response in supporting Indigenous communities during the pandemic. The panel will discuss a range of service models and housing strategies built through community collaboration.

10.30–11.00am **Morning Tea**
Exhibition Precinct

11.00am–12.30pm **MC1. Homeless in regional Australia**
CONCURRENT SESSIONS
Menzies Theatre **VIRTUAL**

This session examines the particular challenges in responding to homelessness in regional Australia and offers that not all new and emerging regional homelessness issues are the same, with indeed a number of new and innovative 'solutions' being sought for this new priority.

MC2. Local government – inner city and suburban responses

Bradman Theatre **VIRTUAL**

With homelessness increasing in capital and suburban parts of our cities, local governments are increasingly responding and implementing programs to respond to all forms of homelessness. This session examines leading responses in metro and a number of local councils.

Sponsored by:  **national shelter**

DAY 2 PROGRAM

TUESDAY 9 AUGUST

11.00am–12.30pm
CONCURRENT SESSIONS

MC3. The lived experience of not having a home Royal Theatre **VIRTUAL**

The voices of people with lived experience are vital to improving service responses to homelessness. Support services and peak bodies are increasingly finding ways to embed lived experience in their service design and program development. This session will draw from recent innovations that are strengthened by these approaches.

12.30–1.30pm

Lunch
Exhibition Precinct

1.30–3.00pm
CONCURRENT SESSIONS

C1. Developing the homelessness sector workforce Menzies Theatre **VIRTUAL**

Recruitment and retention in the homelessness sector remains a challenge. There are no clear educational pathways and qualifications for homelessness practice, and ongoing education and training is underdeveloped. This session discusses efforts to develop workforce pathways.

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C2. Overcrowding Murray Room

Overcrowding is the dominant form of homelessness, constituting around 44% of the homeless count at the 2016 census. This session will examine strategies to improve the measurement of overcrowding in Australian homes, and policies to help reduce the overcrowding burden, particularly in Indigenous and culturally and linguistically diverse households.



Go to the conference app
to view session speakers.

1.30–3.00pm

CONCURRENT SESSIONS

C3. Technology enhanced homelessness support
Nicholls Theatrette

While technology can often leave vulnerable populations behind, it also presents opportunities to better reach clients, and enable real-time access to information and support. This session will explore how advances in technology have helped improve how services are provided, and how people experiencing homelessness are able to access services.



Sponsored by:

C4. Piecemeal or real progress? Housing and domestic and family violence
Bradman Theatrette **VIRTUAL**

Domestic and family violence (DFV) is the main reason women and children leave their home. While DFV has attracted significant attention and investment in recent years, there are continuing challenges in providing timely and appropriate support. This session examines what progress has been made, and what still needs to be done.

C5. Housing First – And now for the hard part...
Royal Theatre **VIRTUAL**

While there has been broad agreement for some time of the merits of Housing First, implementation has been limited. However, there are signs that this is changing, such as the implementation of Together Home in NSW, which adopts Housing First principles, bringing together community housing providers and specialist homelessness services.



Sponsored by:



**Go to the conference app
to view session speakers.**

DAY 2 PROGRAM

TUESDAY 9 AUGUST

1.30–3.00pm

CONCURRENT SESSIONS

C6. Youth homelessness in the pandemic age

Fitzroy Room

Young people are the face of the housing affordability crisis and have been disproportionately impacted by the pandemic – losing work and associated income, placing them at increased risk of homelessness. This session identifies new approaches to support youth at risk or experiencing homelessness and the impacts and responses during COVID-19.

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3.00–3.30pm

Afternoon Tea

Exhibition Precinct

3.30–5.00pm

PLENARY SESSION

Plenary Session 3: International keynote

Royal Theatre **VIRTUAL**

This international keynote joint presentation is testament to the importance of partnerships at the heart of the homelessness strategy which has been delivered through a collaboration between the government and the homelessness, housing and related sectors in Scotland. Three years into the groundbreaking strategy, Maggie Brünjes, Homeless Network Scotland and Marion Gibbs, Scotland Government will unpack the development of the plan, the challenges and achievements, and reflect on progress to-date as well as next steps.

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**Link
Wentworth**
Providing homes, building futures.

5.00–5.10pm

Close Day 2



Go to the conference app
to view session speakers.

6.30–8.30am

SOCIAL EVENT

Beyond Bank Networking Breakfast:
In conversation with Senator David Pocock
and Max Chandler-Mather MP
National Arboretum

Beyond Bank

Sponsored by:

AUSTRALIA

8.00–8.45am

Registrations open

9.00–9.05am

Welcome to Day 3

9.05–9.15am

Ministerial Address

Royal Theatre **VIRTUAL**

Yvette Berry MLA, Minister for Housing and Suburban Development,
ACT Government

9.20–10.45am

PLENARY SESSION

Plenary Session 4: Is the climate crisis an impending homelessness crisis?

Royal Theatre **VIRTUAL**

Climate change is generating new challenges for an already pressured homelessness sector. Increasing incidence of natural disasters is displacing whole communities – forcing thousands of people into homelessness. This plenary session will examine the homelessness implications of climate change – what are the ways in which communities and governments can prepare and respond as we face the realities of a changing climate.

10.45–11.15am

Morning Tea

Exhibition Precinct



Go to the conference app
to view session speakers.

11.15am–12.45pm

CONCURRENT SESSIONS

C7. COVID Case Studies

Bradman Theatre  **VIRTUAL**

A deep dive into two State responses to COVID-19 in relation to people experiencing homelessness.

C8. Hidden homelessness – unaccompanied children

Nicholls Theatre

Unaccompanied child homelessness is often a hidden and complex experience, particularly affecting children not receiving child protection services. This session will examine possible solutions where the protection and care of children is considered everyone's responsibility and responses are coordinated by multiple agencies.

C9. Homelessness and Mental Health

Menzies Theatre  **VIRTUAL**

The evidence-base on the link between housing insecurity and mental ill health as well as the risks of homelessness for those experiencing mental ill health continues to grow. Against the backdrop of these studies, and the mental health challenges exacerbated by the pandemic, what impacts have been felt by the SHS sector, and what solutions are being enacted across Australia.



Sponsored by:

C10. Supportive housing after prison

Fitzroy Room

Inadequate planning and support for safe transitions into secure and affordable housing for people leaving institutional settings can have dire consequences including higher rates of inpatient care, increased need for substance use treatment, ongoing offending and other criminal justice costs, and greater pressure on specialist homelessness services. This session examines the latest research and leading examples of services supporting people leaving prison and rehabilitation settings.

11.15am–12.45pm

CONCURRENT SESSIONS

C11. Women experiencing homelessness

Murray Room

The prevalence of homelessness amongst women has increased in recent years as has awareness of the nature of women's experiences of homelessness. This session examines some of the innovative ideas and potential solutions being forged through partnerships between services and agencies in different parts of the country.

C12. Indigenous homelessness – state and territory approaches **VIRTUAL**

Royal Theatre

New homelessness programs designed to support Indigenous people are being implemented in many Australian jurisdictions. This session reviews policy and program innovations designed to address homelessness and what lessons can be shared to better support Indigenous Australians.

12.45–1.45pm

Lunch

Exhibition Precinct

1.45–3.15pm

PLENARY SESSION

Plenary Session 5: Unhoused – a game changing media campaign? **VIRTUAL**

Royal Theatre

In March 2021, the major media organisation, Are Media, along with a coalition of women's sector groups, launched 'Unhoused', an election campaign calling for increased funding of \$7.6 billion to address a national crisis that sees 49,000 Australian women homeless. How did the campaign come about, and post-election, did it succeed and what can the sector learn for future public advocacy campaigns?

3.15–3.30pm

Conference Close



Go to the conference app
to view session speakers.

EXHIBITION

Exhibition Precinct opening hours:

Tuesday 9 August 8.30am–4.30pm

Wednesday 10 August 8.30am–1.45pm

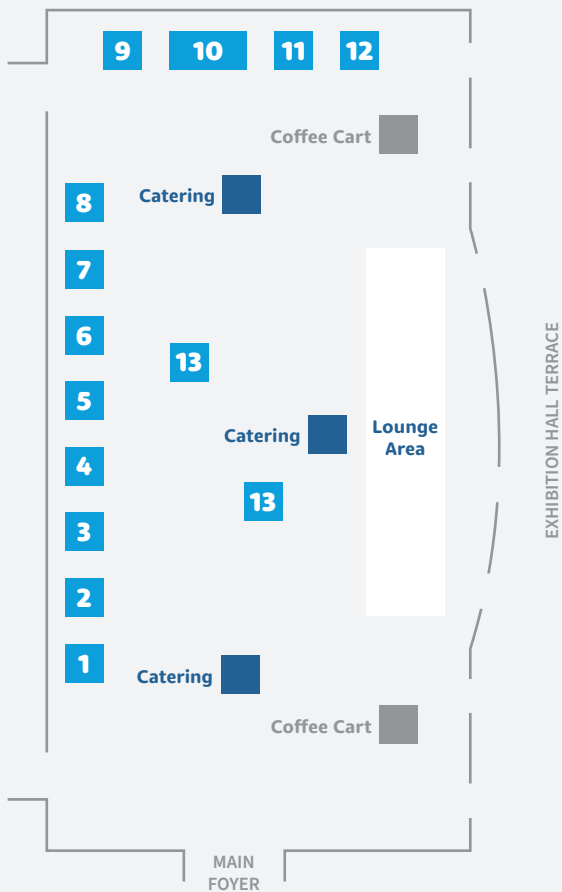
The Exhibition Precinct is the hub of activity at #HomelessnessConf2022, hosting exhibitors showcasing a range of diverse products, services and programs. The Precinct hosts all the daily catering breaks and is your base for networking with fellow delegates.

Organisation	Booth/Table number
Mind Australia	1
Ask Izzy	2
Bickerton Masters	3
Form Flow	4
Parity (Council for Homeless Persons VIC)	5
Community Housing Limited	6
National Disability Insurance Agency	7
Australian Institute of Health & Welfare (AIHW)	8
Good 360	9
AHURI	10
Tenancy Skills Institute	11
N/A	12
The Vienna Model	13



Don't forget to **check the Delegate App** for a **COMPETITION** involving our sponsors and exhibitors.

Exhibition Precinct Floor Plan





NATIONAL HOMELESSNESS CONFERENCE 2022

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