

POCKET PROGRAM



National Housing
Conference

National Housing Conference 2022

2-4 March / RESILIENCE. CONNECTION. TRANSFORMATION



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CONFERENCE VENUE

**Melbourne Convention
& Exhibition Centre**
1 Convention Centre Place
South Wharf
Victoria



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Rohin Kickett
Unnamed (2021)
Acrylic on canvas





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Introduction

Welcome to the largest national gathering of the social and affordable housing sectors.

We are thrilled to stage the twelfth National Housing Conference, NHC 2022 – Resilience. Connection. Transformation, in the beautiful city of Melbourne. This is the first time the Conference has been back to Melbourne since 2009.

REGISTRATION AND INFORMATION DESK LOCATION AND OPENING TIMES

Location:	Ground floor, Foyer 2	
Opening times:	Wednesday, 2 March	7:00am- 4:30pm
	Thursday, 3 March	7:00am- 4:00pm
	Friday, 4 March	8:30am- 11:00am

Networking activities

DAY 1

WEDNESDAY, 2 MARCH

5.15PM–7.00PM

COMMUNITY HOUSING LIMITED WELCOME RECEPTION

Exhibition Precinct, Melbourne Convention and Exhibition Centre

NHC 2022 will launch with a cocktail function in the Exhibition Precinct at the convention centre. Network with colleagues and visit the exhibitions.

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DAY 2

THURSDAY, 3 MARCH

6.30PM–10.00PM

INDIGENOUS BUSINESS AUSTRALIA CONFERENCE DINNER

Great Hall, National Gallery of Victoria

The Official Conference Dinner will offer delegates an opportunity to informally chat to fellow thought leaders in the beautiful Great Hall at the National Gallery of Victoria. Attendees will also be able to wander through the *Bark Ladies: Eleven Artists* from Yirrkala exhibition.

Entertainment by Bumpy.

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DAY 3

FRIDAY, 4 MARCH

11.00AM–1.00PM

RIVERVIEW PROJECTS NETWORKING BRUNCH

Boat Builders Yard

Following the final plenary session, we will celebrate the end of a successful conference with a closing brunch overlooking the Yarra and city from the Boat Builders Yard.

Entertainment by Benjamin Trillado and DJ Masters.

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Introduction to program

Beyond the COVID lessons, the program will also examine how Australia's housing system is responding to the issues created by climate change – from resilience to bushfires, floods and other extreme weather events, to sustainable design and energy efficient housing.

As well, systemic reform remains crucial in the sector and the conference will examine a range of priority policy conversations including affordability and availability in the private rental market; improving the linkages between housing and support systems such as healthcare, education and training; the state of national housing policy coordination, and more.

We encourage you to engage, interrogate and respond to the program by attending the sessions that interest you across our diverse three range program.

Sessions are organised in-line with the conference theme:

RESILIENCE examines the importance of the housing systems resilience to shocks (e.g. COVID-19, natural disasters such as bushfires, floods, and the climate change)

CONNECTION considers how people in the housing system are connected (tenants to support services; different systems linking together – e.g., health, education, training)

TRANSFORMATION considers systemic reforms (home care to support ageing in place, mental health and DFV system reforms, and digital innovation).

**7.00am Registrations open****7.30am****Sunrise Session 1****■ S1 REGIONAL HOUSING – A MORNING’S JOURNEY AROUND AUSTRALIA**

Eureka Room 1

Presented by National Shelter & Shelter NSW

■ S2 BIG HOUSING BUILD – DELIVERING SAFE, CONNECTED AND THRIVING COMMUNITIES THROUGH DESIGN

Eureka Room 2

Presented by Homes Victoria

■ S3 EVERYBODY’S HOME – CHANGING THE STORY – AN UPDATE ON THE CAMPAIGN TO FIX AUSTRALIA’S HOUSING CRISIS

Eureka Room 3

Presented by Everybody’s Home

9.00am**Welcome to the Conference - Includes Welcome to Country**

Goldfields Theatre

Ministerial addresses: The Hon Richard Wynne MP, Minister for Housing (Victoria)**9.30am****Plenary Session 1****■ P1 OPENING KEYNOTE**

Goldfields Theatre

Speaker: Jane Caro AM**Facilitator:** Dr Michael Fotheringham, AHURI

In this keynote address, Jane will examine why the combined housing system challenges created by climate change events and the pandemic have not shifted the will of our political leaders, nor sparked the interest of broader public dialogue.

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PROGRAMMED

10.30am**Morning tea**

Exhibition Precinct



11.15am

Concurrent Sessions 1

■ C1 NO VACANCY: PRIVATE RENTAL IN AUSTRALIA

Sovereign Room

Renters were heavily impacted during the pandemic, particularly during long lockdowns in Victoria and NSW. Examining the impacts on renters and landlords from COVID19 and exploring how to create a more resilient rental system, and cater for people renting long term.

■ C2 MEETING THE HOUSING NEEDS OF ABORIGINAL AND TORRES STRAIT ISLANDER HOUSEHOLDS

Goldfields Theatre

What works to sustain Indigenous housing in remote, regional and urban housing across Australia? Examining the Impacts of the pandemic on housing needs and surrounding services.

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Housing
Office

■ C3 HOUSING'S ROLE IN SUPPORT AND RECOVERY FOR PEOPLE WITH MENTAL ILL HEALTH

Eureka Room 2

As Australia grapples with improving our mental health system - what are the challenges in finding the right housing for people with mental ill health?

■ C4 STAYING HOME: SUPPORTING AGEING IN PLACE

Eureka Room 1

With a majority of Australians preferring to age at home, what are the settings required to support ageing in place across housing tenures and how can this be informed by the Aged Care Royal Commission?

■ C5 LESSONS FROM THE FRONTLINE IN DFV SUPPORT SERVICES

Eureka Room 3

Much reform has occurred in recent years to support housing options for DFV survivors. This session presents case studies from practitioners and advocacy organisations.



Head to the Delegate App
to see speaker profiles.

DAY 1 PROGRAM

WEDNESDAY, 2 MARCH

11.15am

Think Tank 1

■ **TT1 BUILD-TO-RENT IN AUSTRALIA: THE STATE OF PLAY**

Exhibition Precinct

Build-to-rent (BTR) has been long discussed but remains undeveloped in an affordable housing context. Short presentations examine BTR in Australia.

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CIVICA

12.45pm

Lunch

Exhibition Precinct

THE EXCHANGE: IMPROVING SOCIAL AND ECONOMIC OUTCOMES FOR PUBLIC HOUSING RENTERS

Eureka Room 2

New evidence platform transforming the way we understand public housing communities

Presented by Homes Victoria

1.45pm

Concurrent Sessions 2

■ **C6 UNLOCKING KEY WORKER HOUSING AFFORDABILITY**

Sovereign Room

The pandemic has highlighted the essential nature of key workers and the affordability and commuting challenges they face in our major cities. What are the current challenges for key workers across Australia.

■ **C7 ACCOMMODATING CHANGING POPULATIONS IN REGIONAL AUSTRALIA**

Goldfields Theatre

Changing population dynamics during and post pandemic: what do they mean for regional housing markets, regional employment, service delivery, infrastructure, and economic restructuring?

■ **C8 EXITING CARE, ENTERING A STABLE HOME: BETTER SUPPORTING YOUNG PEOPLE**

Eureka Room 2

Exiting care for young people remains a key driver of homelessness. What does the latest research tell us and what examples can help drive reform at scale?

Session themes: **RESILIENCE CONNECTION TRANSFORMATION**

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Head to the Delegate App
to see speaker profiles.

1.45pm

Concurrent Sessions 2 continued

■ C9 COMMUNITY HOUSING PROVIDERS IN THE DISABILITY HOUSING MARKET

Eureka Room 1

What are the challenges, barriers and opportunities for CHPs providing housing to NDIS participants including people eligible for specialist disability accommodation?

■ C10 SOUTH AUSTRALIA'S HOMELESSNESS ALLIANCES: A CASE STUDY

Room 220

The level of collaboration and innovation demonstrated by the Alliances during the COVID-19 lockdowns has provided an early indication of the strength of this model, with lessons to be learned for other jurisdictions.

■ C11 THE LOOMING INSURANCE CRISIS IS A HOUSING AFFORDABILITY CRISIS: WHAT'S THE PROBLEM AND WHAT CAN BE DONE ABOUT IT?

Eureka Room 3

As climate change generates more damaging weather-related events more often, the rising costs of home insurance premium will redistribute risk across households and put access to insurance firmly on the housing affordability agenda.

Think Tank 2

■ TT2 ON FOR YOUNG AND OLD...COLLABORATING FOR IMPACT

Exhibition Precinct

Collaborative approaches for change.

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3.15pm

Afternoon tea

Exhibition Precinct



Head to the Delegate App
to see speaker profiles.

DAY 1 PROGRAM

WEDNESDAY, 2 MARCH

3.45pm

Plenary Session 2

■ **P2 EMERGING FROM THE PANDEMIC: HOUSING AND THE ECONOMY**

Goldfields Theatre

Taking a big picture view of the economic landscape – drawing together a panel of experts to examine the impacts of the pandemic on Australia's housing system.

Speakers: Tim Lawless, CoreLogic
Angela Jackson, Impact Economics and Policy
David Rumbens, Deloitte Access Economics
Rod Fehring, National Affordable Housing Alliance

Facilitator: Madeline Morris, ABC News Breakfast

5.15pm

Community Housing Limited Official Welcome Reception

Exhibition Precinct

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End of Day 1

Session themes: **RESILIENCE CONNECTION TRANSFORMATION**

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Day 2 begins

7.30am

Sunrise Session 2

■ **S4 STRANGE BEDFELLOWS ACHIEVE GREAT OUTCOMES:
STRATEGIC ALLIANCES WORKING FOR THE COMMON GOOD**

Eureka Room 3

Presented by National Shelter & Shelter NSW

■ **S5 BETTER RELATIONSHIPS = BETTER RENTAL OUTCOMES**

Eureka Room 1

Presented by Tenancy Skills Institute

■ **S6 BIG HOUSING BUILD – SOCIAL HOUSING GROWTH FUND
& BIG HOUSING BUILD - GROUND LEASE MODEL**

Eureka Room 2

Presented by Homes Victoria

9.00am

Welcome to the day

Goldfields Theatre

Plenary Session 3

■ **P3 VIRTUAL INTERNATIONAL STUDY TOUR, SOCIAL HOUSING
INNOVATION**

Goldfields Theatre

A virtual international study tour of current and emerging ideas and innovation in the social, community and affordable housing development from around the world.

Speakers: **Christian Schantl**, *International Relations, City of Vienna - Wiener Wohnen (Austria)*
Prof Richard Ronald, *University of Amsterdam (Netherlands)*
Dr Nahoko Kawata, *Oita University (Japan)*

Facilitator: **Dr Tom Alves**, *AHURI*

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10.30am

Morning tea

Exhibition Precinct



Head to the Delegate App
to see speaker profiles.

DAY 2 PROGRAM

THURSDAY, 3 MARCH

11.00am

Plenary Session 4

■ **P4 STATE OF THE NATION**

Goldfields Theatre

A panel session drawing together leaders from a range of segments of Australia's housing systems, covering housing policy, research and advocacy, community housing, public housing, private rentals and homeownership, to share recent lessons, discuss policy priorities, and looming challenges.

The focus of the session will be observations of the challenges and lessons of the pandemic period for Australian housing: *What have we learned, and how will we use these lessons to achieve better housing outcomes into the future?*

Speakers: Ben Rimmer, Homes Victoria
Dr Emma Baker, University of Adelaide
Heather Holst, Commissioner
for Residential Tenancies
Adrian Pisarski, National Shelter
Nathan Dal Bon, National Housing Finance
and Investment Corporation
Rebecca Pinkstone, Bridge Housing

Facilitator: Dr Michael Fotheringham, AHURI

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Providing homes, building future

12.30pm

Lunch

Exhibition Precinct

THE EXCHANGE: HOMES VICTORIA'S EXPANSION INTO AFFORDABLE HOUSING IS A TRANSFORMATION IN APPROACH FROM THE GOVERNMENT HOUSING AGENCY

Eureka Room 2

Presented by Homes Victoria

THE EXCHANGE: HOW ZAVANTI HOUSING SYSTEM SUPPORTS SECTOR, PROVIDER AND CUSTOMER RESILIENCE, CONNECTION AND TRANSFORMATION

Eureka Room 3

Presented by Zavanti

Session themes: **RESILIENCE CONNECTION TRANSFORMATION**

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1.30pm

Concurrent Sessions 3

■ **C12 LARGE-SCALE HOUSING INVESTMENT IN AUSTRALIA**

Goldfields Theatre

Taking stock of the effectiveness of institutional investment in Australia's housing sector? Superannuation funds want to invest, but what enablers need to be in place? What do international markets teach us?

■ **C13 AT HOME WITH DISABILITY ACCOMMODATION**

Eureka Room 2

Reform to support and funding mechanism have been substantially changed through the NDIS period. This session explores approaches to the planning, design, development and ownership of disability accommodation.

■ **C14 INDIGENOUS INSIGHTS**

Eureka Room 1

Examining a series of insights into the delivery of housing and support services to Indigenous Australians.

■ **C15 AGEING AND INSECURE HOUSING**

Room 220

Understanding the experience of housing insecurity for women aged 55 years and older; the fastest growing cohort of people experiencing homelessness.

■ **C16 LGBTIQ+ HOUSING JOURNEYS**

Eureka Room 3

People across the LGBTIQ+ spectrum experience a variety of housing challenges and this session examines case studies of program designed to support various cohorts of LGBTIQ+ Australians.

■ **C17 ENABLING LANDLORDS TO BETTER SUPPORT VULNERABLE TENANTS**

Sovereign Room

Positive landlord engagement with social housing tenants or vulnerable tenants in the private rental sector can inform the delivery of improved and appropriate support services. Examining examples of supportive landlords focussed on engaging with tenants.



Head to the Delegate App
to see speaker profiles.

DAY 2 PROGRAM

THURSDAY, 3 MARCH

1.30pm

Think Tank 3

■ **TT3 WORKFORCE RESILIENCE AND COMMUNITY ENGAGEMENT**

Exhibition Precinct

Examining case study examples of strategies and program that have improved housing organisations' performance and delivered better services through engagement with key clients.

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3.15pm

Afternoon tea

Exhibition Precinct

3.45pm

Concurrent Sessions 4

■ **C18 THE VALUE OF INNOVATIVE SOCIAL AND AFFORDABLE HOUSING INVESTMENT**

Eureka Room 2

Connecting the need for innovative approaches to the development, delivery and financing of social and affordable housing with the need to measure the value (both economic and social) that derives from investing in social and affordable housing.

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■ **C19 IMPROVING HEALTH OUTCOMES THROUGH QUALITY HOUSING**

Sovereign Room

Impacts of poor housing on physical and mental health - including heating and cooling, poor housing design, crowding. Bringing together housing and health sector perspectives.

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■ **C20 TAKING STOCK: HOW CAN WE BUILD ENERGY EFFICIENT HOMES FOR THE FUTURE?**

Eureka Room 3

The role of circular economy approaches in energy efficiency and sustainability of housing, and the contributions of retrofitting and new development. What can we learn from international green stimulus models?

Session themes: **RESILIENCE CONNECTION TRANSFORMATION**

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Head to the Delegate App to see speaker profiles.

3.45pm

Concurrent Sessions 4 continued

■ C21 SYSTEM LINKAGES FOR VULNERABLE POPULATIONS

Eureka Room 1

Linking housing with related support services is integral to a successful and sustainable tenancy for vulnerable populations. Examining the latest evidence along with case study examples of effective housing and support partnerships.

■ C22 LOCAL PARTNERSHIPS FOR SOCIAL AND AFFORDABLE HOUSING

Goldfields Theatre

Many social and affordable housing developments have been realised through strong partnerships between different levels of government, not-for-profits and philanthropy organisations. What can we learn from successful examples?

■ C23 DESIGN QUALITY OF HIGHER DENSITY HOUSING

Room 220

Processes and frameworks that enable good design outcomes through urban growth and renewal. What is good design and what is good design governance for higher density housing? Can social housing lead the way by demonstration and innovation?

Think Tank 4

■ TT4 TRANSFORMING THROUGH TECHNOLOGY

Exhibition Precinct

Embracing new digital solutions, government agencies are enhancing the delivery of services to tenants along with the expansion of their housing portfolios.

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CIVICA

7.00pm

Indigenous Business Australia Official Conference Dinner

National Gallery of Victoria

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End of Day 2



Head to the Delegate App
to see speaker profiles.

DAY 3 PROGRAM

FRIDAY, 4 MARCH

Day 3 begins

9.00am

Welcome to the day

Goldfields Theatre

Closing Plenary

■ P5 PLENARY: RESPONSIVE, RESILIENT AND READY: HOUSING SYSTEM FUTURE

Goldfields Theatre

How do housing system demonstrate crisis resilience in the face of environmental changes and disasters? What policy reform options could enhance housing outcomes in the face of crises?

Speakers: **Adrienne Todman**, Deputy Secretary of the U.S. Department of Housing and Urban Development (HUD)
Crystal Bergemann, Senior Advisor - Climate, Office of the Secretary, Department of Housing and Urban Development (HUD)

Facilitator: **Dr Michael Fotheringham**, AHURI

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Wrapping it all up

Goldfields Theatre

Pulling together key insights from sessions across the 3-day program based on the questions posed in the opening session and aligned with the Conference themes.

11.00am

Riverview Group Networking Brunch

Boat Builders Yard (next to MCEC)

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End of conference

Session themes: **RESILIENCE CONNECTION TRANSFORMATION**

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Exhibition

The Exhibition Precinct will be open **Wednesday, 2 March from 9:00am-7:00pm** (includes the Welcome Reception) and **Thursday, 3 March from 9:00am-4:00pm**.

The Exhibition Precinct is the hub of activity at #NHCMelbourne, hosting 23 exhibitors showcasing a range of diverse products, services and programs. The Precinct hosts all the daily catering breaks and is your base for networking with fellow delegates.

Organisation	Booth/Table number
KPMG	Networking Lounge
CIVICA	Think Tank
SDM Housing Software	1
JLL	2
Wild Dog Solutions	3
Wellways	4
KPMG	5
Zavanti Australia	6
Civica	7 & 8
Community Housing Limited	9
Summer Foundation	10
Programmed	11 & 12
Homes Victoria	13 & 16
SpyderTech	14
Tenancy Skills Institute	15
Chintaro	17
Compass Housing	18
Domacom	19
AURIN	20
Detector Inspector	21
MRI Software	22
Health Translations Centre for Culture, Ethnicity & Health	Table 1



Don't forget to check the Delegate App for a **COMPETITION** involving our sponsors and exhibitors.

EXHIBITION
PRECINCT
FLOOR PLAN

Think
Tank

4

3

5

6

8

7

20

21

9

10

12

11

22

19

Networking
Area

2

1

13

14

16

15

18

17

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