

POCKET PROGRAM



National Housing Conference 2023

A WAY FORWARD / 10-12 October

Brisbane Convention & Exhibition Centre



Convened by:



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housing.qld.gov.au



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Welcome to National Housing Conference 2023

Australia is grappling with a range of different housing system challenges – while many of these have been building for decades, we have reached a flashpoint in which housing issues are at the top of policy and political agendas. We need to find a way forward, not just for short term patches, but longer-term improvements in Australian housing outcomes.



National Housing Conference (NHC) 2023 explores A Way Forward. We come together as the change makers, decision makers, community shapers, and critically, the home makers (those who build them and those who live in them). We will hear new perspectives, be inspired by new initiatives, and leave with new ideas. This year's NHC reflects themes dominating contemporary discussions about Australia's housing system:



**Community
and wellbeing**



**Investment
and supply**



**Innovation and
collaboration**

Welcome to NHC 2023. Thank you for being part of A Way Forward.

A stylized, handwritten signature in black ink.

Dr Michael Fotheringham

Managing Director,
Australian Housing and Urban Research Institute

We acknowledge the Traditional Custodians of the land on which the Brisbane Convention & Exhibition Centre now stands. We pay our respects to Elders past and present, and recognise their enduring contribution to the culture and spirit of the land.



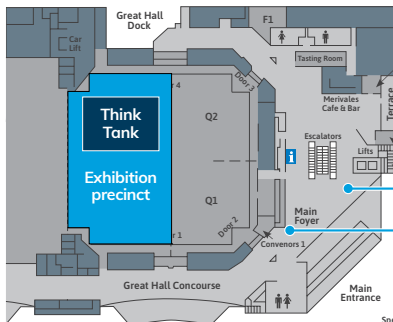
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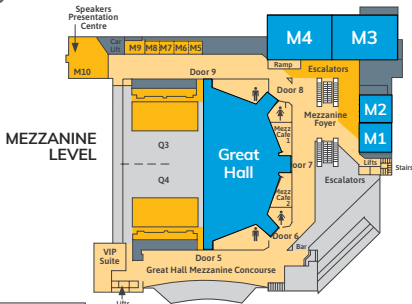
BHC is Queensland's largest community housing provider, to-date delivering over 1,800 modern, high quality social and affordable homes across 45 developments. With a pipeline of over 1,200 new homes, our mission is to grow the supply of affordable homes for Queenslanders, and to support our residents and communities to thrive. We create partnerships for change, leveraging our commercial and entrepreneurial spirit, and our deep commitment to our people and communities.



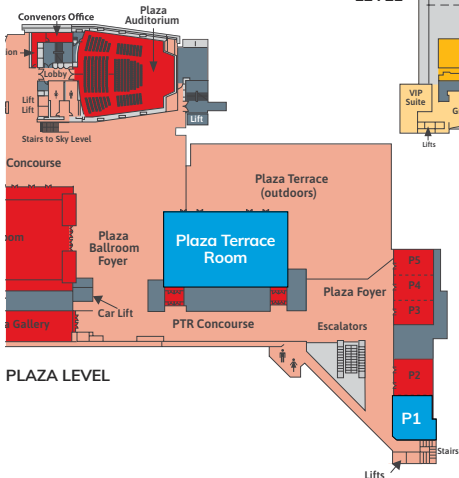
Venue Maps



GROUND FLOOR



MEZZANINE LEVEL



PLAZA LEVEL



CONFERENCE VENUE

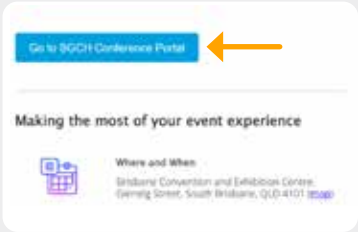
Brisbane Convention
& Exhibition Centre
Glenelg Street
South Brisbane QLD 4101

How to log in to the NHC 2023 SGCH Conference Portal

A link to the St George Community Housing (SGCH) Conference Portal was emailed to you just before the conference. Open the email and tap or click on the link to the Portal.

Logging in to the event does not require you to setup a password. In the login panel, simply enter the email address or mobile number you registered with, and you will be sent an OTP (One-Time Password) via email or SMS (you will be offered both options).

When you first log in you will be directed to set up your profile including whether you want to make your profile public to other delegates to be able to connect through Delegate Connect. The SGCH Conference Portal has the program and will host all recorded sessions. The navigation menu is located on the left hand of the screen.



For help with the portal, visit the **Information Desk** on the ground floor.

Event assistance

The Information Desk is located on ground floor and open during the following times:

Monday 9 October	2.30pm - 5.00pm
Tuesday 10 October	7:00am - 5.00pm
Wednesday 11 October	7:00am - 5:00pm
Thursday 12 October	8:30am - 5:00pm

Virtual sessions

Sessions marked Virtual are being streamed and recorded. The recording and any presentations will be available to delegates where included in your registration.

Join the networking online – add **#NHCBrisbane** when you share your conference reflections and photos on social media.

CONNECT WITH US

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-  [@AHURI_Research](https://twitter.com/AHURI_Research)
-  [@nhc_australia](https://www.instagram.com/nhc_australia)
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Photography and recording

During the National Housing Conference there may be filming, photography or audio recording of delegates. These recordings and photographs may be used by AHURI and host partner/sponsor in publications, newsletters and on websites after the event. If you have any concerns regarding this, or do not wish your image or voice to be re-produced in any way, please see the AHURI staff at the Information Desk.



Conference Partners



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Conference

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Networking activities

DAY 1

TUESDAY 10 OCTOBER, 5:00 - 7:00PM

COMMUNITY HOUSING LIMITED WELCOME RECEPTION

Exhibition Precinct, Brisbane Convention and Exhibition Centre

NHC 2023 will launch with a cocktail function in the Exhibition Precinct at the Brisbane Convention and Exhibition Centre. Network with colleagues and visit the exhibitors.

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DAY 2

WEDNESDAY 11 OCTOBER, 7:00 - 10:00PM

INDIGENOUS BUSINESS AUSTRALIA CONFERENCE DINNER

Rivershed, Howard Smith Wharves

The Official Conference Dinner offers delegates an opportunity to informally chat to fellow thought leaders at the beautiful Rivershed, Howard Smith Wharves. Come and enjoy some spectacular views of the Brisbane River, Storey Bridge and the Brisbane skyline.
(Not included in conference registration.)

Sponsored by



DAY 3

THURSDAY 12 OCTOBER, 3:00 - 4:30PM

NETWORKING DRINKS

Plaza Terrace Room, Brisbane Convention and Exhibition Centre

Following the final plenary session, we will celebrate the end of a successful conference with closing drinks. The Networking Closing Drinks are a perfect opportunity to forge or cement new connections, keep the conversations from the conference going, or simply to come and relax and listen to the entertainment.

**Entertainment by
Kat Flowers**

DAY 1 PROGRAM

TUESDAY 10 OCTOBER

7:30am

Sunrise Sessions

S1: MEASURING WHAT MATTERS: DEMONSTRATING THE VALUE CREATED BY WELL-DESIGNED SOCIAL AND AFFORDABLE HOUSING

M1

S2: SHOWCASING MODERN METHODS OF CONSTRUCTION

Presentation by the Office of the Queensland Government Architect

9:00am

WELCOME TO THE CONFERENCE

VIRTUAL

Great Hall

Welcome to Country and Ministerial address, The Hon Julie Collins MP

9:30am

Plenary Session 1

P1: NATIONAL AGENDA CONVERSATION

VIRTUAL

Great Hall

Australia is experiencing genuine challenges in our housing systems – insufficient and slowing supply, extremely low rental vacancy levels resulting in a lack of available housing for many households, rising rents, high home purchase prices not dampened by increasing interest rates, and mortgage stress. These challenges are compounded by changing population distribution putting regional markets into new levels of difficulty, as well as climate change and sustainability challenges in need of urgent response. This session explores how we are responding to myriad housing challenges as a nation.

10:30am

Morning Tea

Exhibition Precinct

11:00am

Major Concurrent Sessions

MC1: FINANCING AND INVESTING IN NEW HOUSING SUPPLY

VIRTUAL

Great Hall

Delivering new housing supply requires significant investment. This session explores new ways of financing housing delivery, bringing together diverse perspectives working to address a key housing challenge.

DAY 1 PROGRAM

TUESDAY 10 OCTOBER

11:00am

Major Concurrent Sessions cont.

MC2: ABORIGINAL AND TORRES STRAIT ISLANDER HOME OWNERSHIP

M4

Rates of home ownership remain relatively low. This session explores options and innovations to increase ownership rates among Aboriginal and Torres Strait Islander households, and how well they are working.

VIRTUAL

MC3: STATE OF THE CITIES

M3

Given Australia's population distribution, the greatest number of people are living in our cities, in both central and suburban locations. Local governments are increasingly engaged in housing affordability issues. This session examines leading responses in metropolitan solutions.

VIRTUAL

12:30pm

Lunch

Exhibition Precinct

1:30pm

Concurrent Sessions

C1: CROSS SECTOR COLLABORATION FOR BETTER RENTING

M1

What are the challenges and opportunities when partnerships form between different sectors to support good outcomes for renters?

C2: HOUSING AND CLIMATE – RETROFIT AND CIRCULAR ECONOMY PERSPECTIVES

M4

Changing climates and rising energy costs are closely linked to housing quality and sustainability. This session considers sustainable building, retrofit practices and energy efficiency.

VIRTUAL

C3: AUSTRALIAN HOUSING FIRST EXPERIENCES

Great Hall

This session explores recent programs designed from a Housing First perspective, with particular interest in pandemic era responses.

VIRTUAL

C4: HOUSING SOLUTIONS FOR YOUNG PEOPLE LEAVING CARE IN REMOTE COMMUNITIES

M3

Leaving out of home care for young people is a key transition. Recent changes in policy and practice are creating opportunities for positive outcomes, including in remote communities.

VIRTUAL

1:30pm

Concurrent Sessions cont.

C5: HOUSING CO-OPERATIVES

M2

Co-operative housing models are less common in Australia than similar countries. This session considers what are the benefits of this approach and how we can build this sector.

C6: BOOSTING HOME OWNERSHIP THROUGH SHARED EQUITY

P1

A range of innovative shared equity programs are seeking to support home ownership. This session considers how these programs are different to earlier state government programs and their prospects.

1:30pm

Think Tank 1

TTI: INNOVATIVE PRACTICES IN ABORIGINAL AND TORRES STRAIT ISLANDER HOUSING

Think Tank – Exhibition Precinct

How are providers, government agencies and partners innovating in delivery of positive housing outcomes for Aboriginal and Torres Strait Islander households and communities?

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VIRTUAL

3:00pm

Afternoon Tea

Exhibition Precinct

3:30pm

Plenary Session 2

P2: RENTAL SYSTEMS – INTERNATIONAL PERSPECTIVES

Great Hall

What can we learn from the management and regulation of private rental markets in other countries? This plenary panel session draws on experience in Canada and the US, along with Australian experiences.

VIRTUAL

5:00pm

Community Housing Ltd Welcome Reception

Exhibition Precinct, Brisbane Convention and Exhibition Centre

Sponsored by

COMMUNITY HOUSING LTD
GROUP OF COMPANIES

End of Day 1

DAY 2 PROGRAM

WEDNESDAY 11 OCTOBER

7:30am

Sunrise Sessions

S3: FROM ACROSS THE DITCH – LEARNINGS FROM NEW ZEALAND M1

This session will share knowledge from three programs in New Zealand looking at housing and health for Indigenous peoples; building great partnerships to enable self-determined housing outcomes; and involuntary mobility risk factors in the private rental market.

S4: STICKING THE LANDING: LESSONS LEARNED ON HOW TO GET THE CAPITAL TO STACK M2

This session will unpack recent examples of innovative social and affordable housing deals. The investor panel will then delve into the evolving role equity and debt can play in the delivery of housing.

Sponsored by



S5: LESSONS LEARNED ON URBAN REGENERATION IN LONDON – THE ELEPHANT PARK PROJECT M3

Lendlease's 17-year urban regeneration of Elephant Park in London, due for completion in 2027, offers one of the best examples of our expertise and experience to deliver the Waterloo Renewal Project.

Sponsored by



8:45am

Plenary Session 3

WELCOME AND P3: STATES OF THE NATION Great Hall

VIRTUAL

This panel session draws together leaders from a range of segments of Australia's housing systems, covering housing policy, research and advocacy, private rentals, social housing, and homeownership. Discussion will focus on current challenges and opportunities to improve housing outcomes across the nation, and how we can work together to find a way forward.

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10:15am

Morning Tea
Exhibition Precinct

10:45am

Concurrent Sessions

C7: EMBEDDING THE VOICES OF LIVED EXPERIENCE IN POLICY MAKING, PROGRAM DESIGN AND QUALITY IMPROVEMENTS

M2

This session will examine the critical role of people with lived experience of housing need, homelessness and of being a tenant in social and affordable housing. What will it take to embed the knowledge and perspective of people with lived experience in every aspect of housing system design and delivery.

C8: BETTER ACCESS TO HOUSING FOR PEOPLE LIVING WITH MENTAL HEALTH ISSUES - THE INTERSECTION OF THE NDIS AND HOUSING

M1

What opportunities arise from new programs and partnerships designed to improve the suitability and affordability of housing to meet the needs of people with disability?

C9: TOWARDS BETTER RENTING EXPERIENCES

Great Hall

VIRTUAL

Australia's rental markets are under enormous strain – how are emerging tools and programs amplifying the voice and supporting the needs of renters.

C10: NEW MODELS FOR YOUTH HOUSING

P1

This session discusses new collaborations and programs offering housing with support for young people at risk of homelessness and how these lead to better outcomes both short- and long-term.

C11: ESCAPING VIOLENCE

M3

VIRTUAL

What factors contribute to better long-term safety and housing outcomes for women, and how are programs responding to need?

C12: DESIGNING BETTER HOMES FOR OLDER AUSTRALIANS LIVING IN SOCIAL HOUSING

M4

VIRTUAL

How are emerging programs and service offerings housing vulnerable older Australians considering built form and community building factors?

DAY 2 PROGRAM

WEDNESDAY 11 OCTOBER

10:45am

Think Tank 2

TT2: COLLABORATION IN A TIME OF CRISIS

VIRTUAL

Think Tank – Exhibition Precinct

This session will explore how collaboration and service coordination are being used to design programs to meet complex and specific needs.

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CIVICA

12:15pm

Lunch

Exhibition Precinct

1:15pm

MINISTERIAL ADDRESS

VIRTUAL

Great Hall

The Hon Meaghan Scanlon MP, Minister of Housing (Queensland)

1:45pm

Plenary Session 4

P4: A WAY FORWARD FOR ABORIGINAL AND TORRES STRAIT ISLANDER HOUSING

VIRTUAL

Great Hall

How can Aboriginal and Torres Strait Islander housing specialists address a legacy of government policy and intervention on present day housing challenges? What are the opportunities and how can we maximise them across urban, regional and remote settings?

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3:15pm

Afternoon tea

Exhibition Precinct

3:45pm

Plenary Session 5

**P5: DECARBONISING AUSTRALIA'S HOUSING SECTOR
- LESSONS FROM EUROPE**

VIRTUAL

Great Hall

Climate change and its impacts present fundamental challenges for housing. In this session we hear from an international policy leader about responding to these challenges through a program of decarbonisation and discuss the opportunities for change and innovation this presents in Australia.

5:15pm

Close Day 2

7:00pm

Indigenous Business Australia NHC Conference Dinner

The Rivershed, Howard Smith Wharves (not included in registration)

Sponsored by



DAY 3 PROGRAM

THURSDAY 12 OCTOBER

9:00am

Major Concurrent Sessions

MC4: PLANNING AND DESIGN

Great Hall

VIRTUAL

How can planning and design enhance housing outcomes and the provision of new housing supply?

MC5: NEW THINKING IN REGIONAL HOUSING

M3

VIRTUAL

Since the onset of the pandemic, new challenges have emerged for regional housing markets. How are governments and communities responding to these challenges and ensuring good housing outcomes?

MC6: HOUSING SYSTEMS AND STRUCTURAL CHANGE

M4

VIRTUAL

Australia's housing systems continue to evolve – what are the system level responses we need to ensure more positive outcomes and better coordination among key stakeholders?

10:30am

Morning Tea

Exhibition Precinct

11:00am

Concurrent Sessions

C13: ABORIGINAL COMMUNITY HOUSING – A SPECIALIST SECTOR

Great Hall

VIRTUAL

How are Aboriginal Community Housing providers responding to community need, developing workforce capacity, and partnering for better outcomes?

C14: PLACEMAKING AND COMMUNITY BUILDING

M1

A placemaking perspective puts housing provision in a neighbourhood and community context – what are the implications for service providers and funders?

C15: THE BUILDING ROLE OF LOCAL GOVERNMENTS

M3

VIRTUAL

Local governments are increasingly engaged in addressing housing affordability and homelessness – what opportunities does this engagement bring, and what are the barriers?

11:00am

Concurrent Sessions cont.

C16: IMPROVING TENANT OUTCOMES IN SOCIAL HOUSING

M2

Sustaining positive tenancies and supporting the broader wellbeing of tenants is a key concern for social landlords. This session explores recent innovations in monitoring and maintaining good tenant outcomes.

C17: HEAD LEASING PROGRAMS

M4

VIRTUAL

In head leasing programs, private rental property is rented by a community housing provider or a government agency, to then be let to a social tenant. How are these programs being adapted in new ways?

Sponsored by



11:00am

Think Tank 3

TT3: REPURPOSING PROPERTY

Plaza Terrace Room

VIRTUAL

How can we make more efficient use of property to deliver positive housing outcomes in the short term?

Sponsored by



12:30pm

Lunch

Exhibition Precinct

1:30pm

Plenary Session 6

P6: A WAY FORWARD FOR THE HOUSING SYSTEM

Great Hall

VIRTUAL

At the close of the conference, drawing together the lessons and experiences across the conference program, as well as recent evidence and policy reform agendas, this final session tackles the key question: what is the way forward for housing in Australia?

3:00pm

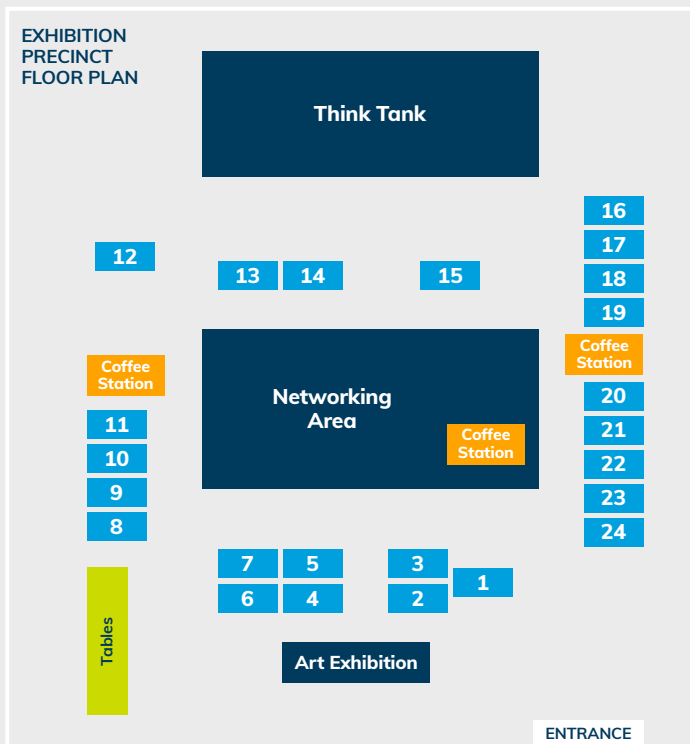
Close the Conference3pm to
4:30pm**Networking Closing Drinks**

Plaza Terrace Room, Brisbane Convention and Exhibition Centre

Exhibition

The Exhibition Precinct will be open **Tuesday 10 October, 9:00am- 6:30pm** (includes the Welcome Reception) and **Wednesday 11 October, 8:00am- 5:00pm**.

The Exhibition Precinct is the hub of activity at the National Housing Conference, hosting 27 exhibitors showcasing a range of diverse products, services and programs. The Precinct hosts all the daily catering breaks (Tuesday and Wednesday) and is your base for networking with fellow delegates.



Organisation	Booth/Table number
Queensland Department of Housing	1
JLL	2
Sensor Global	3
Tenancy Skills Institute	4
SDM Housing Software	5
Portal People	6
Q Shelter	7
Taskforce	8
National Shelter	9
Ventia	10
Big Picture Training	11
Bellevue Design & Construction	12
Civica	13
Community Housing Limited	14
AHURI	15
Australasian Housing Institute	17
Acumentis	18
Home in Place	19
EMS Solutions	20
Fleetwood Australia	21
MDB Consulting	22
Detector Inspector	23
CINCH Transform	24
Australian Social Value Bank	Table 1
Ethical Housing Technologies	Table 2
SEARMS Community Housing Aboriginal Corporation	Table 3
Council to Homeless Persons (Parity)	Table 4

Upcoming Events

AHURI convenes a range of events to facilitate evidence-based cross-sector conversations.

Webinar: Supporting first home buyers – the good, the bad, and the unintended consequences

This webinar will explore the findings from the AHURI Inquiry: *Financing home ownership: opportunities and challenges*, including a discussion of what policy interventions do and don't work to support first home buyers in the Australian market.

November 2023

Webinar: Adapting housing to climate change – minimising impacts of disasters

This webinar will explore the findings from AHURI Cities research project, *Improving Australian climate change adaption strategies: learning from international experience*. Discussion will focus on what Australia can do to protect and support communities, and their homes, to adapt to climate change and reduce the impacts of natural disasters.

February 2024

One day Conference: Circular Economy Housing – making the shift

In the face of the climate crisis and the housing affordability crisis, the shift to circular economy housing is urgently needed and requires multi-directional effort. This conference will explore the findings from the AHURI Inquiry, *Informing a strategy for circular economy housing in Australia* and facilitate a broader discussion about what it will take to support Australian housing to become more sustainable through the full lifecycle from construction through to demolition.

Early 2024

National Homelessness Conference 2024

Our biennial National Homelessness Conference brings together the Australian homelessness sector to build on policy and practice to end homelessness at a national, state and local level. The program will feature the latest research and best practices in homelessness service provision.

13-14 August 2024 / Adelaide



To receive details on these and other upcoming events, subscribe by email to events@ahuri.edu.au



About the Australian Housing and Urban Research Institute (AHURI)

AHURI is the only national independent research organisation dedicated exclusively to housing, homelessness, cities and urban research. This research supports the decision making of governments, industry and community and stimulates broader public debate.

AHURI's in-house consulting team AHURI Professional Services provides customised research solutions and consultancy for clients across government, private and community sectors. Contact us at [**ahuri.edu.au/services**](http://ahuri.edu.au/services)





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