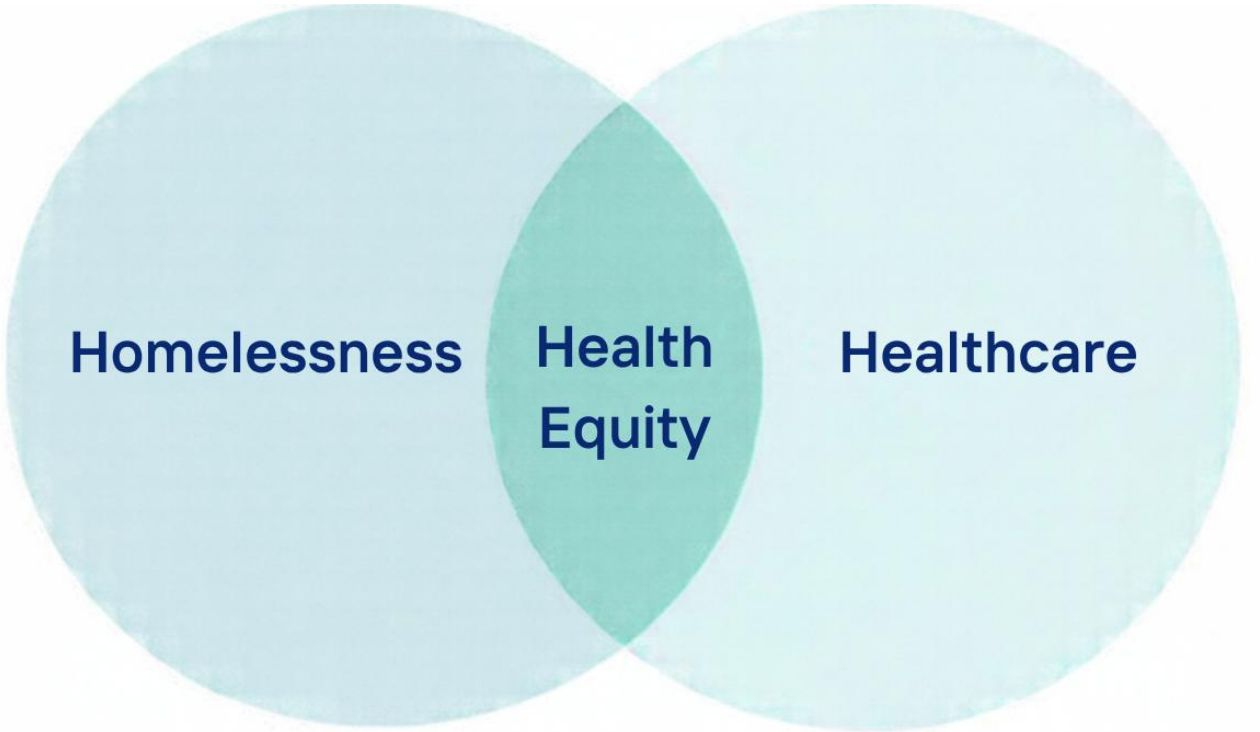
Link Wentworth

Doctors who don’t look away

Innovations advancing health equity in homelessness healthcare



The intersection between homelessness and healthcare



Two initiatives. One shared opportunity.

Drop-in Doc

Accessible healthcare
No ID or Medicare card required

Medicine in Context

Future doctors experiencing homelessness services

What if the pathway is the barrier?

- Cost
- Transport
- Digital access
- Appointments
- Trauma
- ID
- Medicare card



Drop-In Doc

FREE GP for people experiencing or at risk of homelessness

Every Wednesday
10:30am to 2:30pm

- Medical examinations
- Scripts
- Referrals
- Skin checks
- Seasonal vaccinations
- Assessment forms for Housing

No Medicare Card? No ID? Not a Citizen? Not from Penrith? **No worries.**

PCYC, 100 Station Street, Penrith, NSW 2750
M: 0482 699 098

Link Wentworth

OctaMedical

phn
NEPEAN BLUE MOUNTAINS
An Australian Government Initiative

Wentworth Healthcare
Blue Mountains | Hawkesbury | Lithgow | Penrith

This service is supported by Nepean Blue Mountains Primary Health Network (NBMPHN). Wentworth Healthcare is the provider of NBMPHN.

What makes it different?

You don't need...

- Identification
- Medicare card
- Appointment
- Proof of citizenship

The service is totally FREE. People from any area are welcome





Link Wentworth

Winner
Outstanding Project, Stronger Communities
ZEST Awards

What happens when the pathway changes?

Banned from medical centres

↓

No access to medication or medical documentation

↓

Drop-In Doc

↓

Medication + documentation

↓

Housing

Healthcare helps prevent homelessness

Medicine in Context

WESTERN SYDNEY UNIVERSITY

Medicine

MiC



Medicine in Context

Link Wentworth



The two sides

Link Wentworth

WHAT PEOPLE EXPERIENCE:

Barriers
Exclusion
Complexity
Trauma
Systems that don't fit

MEDICINE IN CONTEXT
+
DROP-IN DOC

WHAT BECOMES POSSIBLE:

Access
Trust
Treatment
Documentation
Housing

Link Wentworth

What could we do differently?

